

SSM
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Some 2017-2018 Continental, MKC, MKX, MKZ, and Fusion vehicles with an instrument panel center mounted speaker and 2017-2018 Escape vehicles with Sony audio systems may exhibit an inoperative speed compensated volume feature. This may be due to the calibration in the audio control module (ACM). To correct the concern, reprogram the ACM to the latest calibration using the appropriate Ford scan tool release 110.03 or higher. Make sure you are connected to the internet when entering module programming to obtain the latest updates. For claiming, use causal part 18C869 and applicable labor operations in Section 10 of the Service Labor Time Standards (SLTS) Manual.