

SSM  
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Various 2018 vehicles equipped with SYNC or SYNC 3 automatic system updates via WI-FI are unable to connect to the vehicles 4G WI-FI Hotspot. SYNC/SYNC3 with automatic system updates do not support connecting SYNC to the vehicles internal 4G WI-FI Hotspot if equipped. The SYNC automatic update feature must be connected to an external Wi-Fi source to function properly. No repairs should be made in attempt to correct this concern.