

SSM 47194	Some 2017-2018 Fusion vehicles equipped with 2.7L and MKZ vehicles equipped with 2.0L or 3.0L EcoBoost vehicles without painted calipers and built on or before 5-Mar-2018, may exhibit a brake moan noise from the rear when backing up on the first application in the morning. To resolve this concern, replace the rear brake pads with a new brake pad kit part number JG9Z-2200-A. The brake pad kit contains a unique grease packet which must be used in conjunction with the new brake pads to resolve the concern. Refer to Workshop Manual (WSM), Section 206-00 for installation. For claiming, use causal part 2200 and applicable labor operations in section 2 of the service labor time standards (SLTS) manual.
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