

Subarunet Announcement

To: All Subaru Retailers
From: Subaru of America, Inc.
Date: July 9, 2018

New Subaru STOP SALE/FMVSS Non-Compliance Recall: WTS-78 Incorrect Certification Label Information

Subaru of America, Inc. (Subaru) is recalling certain 2018 model year Forester 2.5i Premium Black Edition vehicles, due to incorrect information listed on the certification label.

Affected Vehicles

Model Year	Carline	Production Start Date	Production End Date
2018	Forester 2.5i Premium Black Edition	July 6, 2017	January 22, 2018

A total of 3,654 vehicles are affected by this recall. Coverage for all affected vehicles must be confirmed by using the Vehicle Coverage Inquiry function on subarunet.com. This information will be available later today.

Your Region/Distributor will provide you with a detailed list of any affected unsold vehicles. If you have any of the affected models in inventory, please ensure that your sales and service staff are immediately notified that any unsold unit(s) are un-saleable until the recall remedy is completed and the recall claim is submitted.

Please be advised that it is a violation of Federal law for a dealer to deliver a new motor vehicle covered by a recall under a sale or lease until the defect is remedied. Therefore, any Authorized Subaru Retailer failing to perform the applicable service procedures to correct all affected vehicles in their inventory prior to the vehicle being placed in service may be subject to civil penalties of up to \$6,000 per violation (i.e., for each vehicle), as provided in 49 CFR §578.6 and will also be in breach of the Subaru Dealer Agreement.

Non-Compliance Condition

The subject vehicles are equipped with factory-installed 18-inch wheels. However, the certification label incorrectly lists the wheel size, tire size, and tire pressure applicable to vehicles equipped with 17-inch wheels. As a result, the affected vehicles fail to comply with Federal Motor Vehicle Safety Standard Number 110 (FMVSS 110) regarding tire selection and rims for motor vehicles.

Description of the Remedy

The remedy for this condition will involve the installation of a corrected label over the incorrect information.

Owner Notification

Subaru will notify affected vehicle owners by first class mail. Owners with a valid email address on file with MySubaru.com will also be notified by email.

Owner notification is expected to occur by the end of July, and retailers will be advised when the notification begins.

Remedy Instructions and Parts

For detailed information, please refer to the WTS-78 Product Campaign Bulletin which will be available on STIS today.

Retailer Program Responsibility

Any vehicles listed in a recall/campaign that are in retailer stock must be:

- Immediately identified.
- Tagged or otherwise marked to prevent their delivery or use prior to inspection and/or repair.
- Repaired in accordance with the repair procedures outlined in the Product Campaign Bulletin.

Retailers are to promptly perform the applicable service procedures to correct all affected vehicles in their inventory (used, demo & SSLP). Additionally, whenever a vehicle subject to this recall is taken into retailer inventory, or in for service, necessary steps should be taken to ensure the recall correction has been made before selling or releasing the vehicle.

Retailer Affected VIN Lists

Each Subaru retailer will receive an affected VIN list from their Zone Office when owner notification begins. Vehicles will be assigned to retailers in the affected VIN list as follows:

- Original vehicle owners are assigned to the original selling retailer when their current address is within a 100-mile radius of that retailer.
- If the original selling retailer is inactive, the VIN has been assigned to the nearest active retailer.
- For any new owners or when original owners live more than 100 miles from the original selling retailer, the VIN has been assigned to the nearest active retailer.

Important: Retailer affected VIN lists include information for vehicles affected by this safety recall. This information will enable retailers to follow up with owners of potentially affected vehicles. The lists contain owners' names and phone numbers obtained from State Motor Vehicle Registration Records. The use of such motor vehicle registration data for any other purpose is unlawful. Accordingly, retailers are required to limit the use of these lists for the purpose of completion of this safety recall.