News Channel Update | Vans Customer Service and Parts

| TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers | FROM: Anthony Washington, Department Manager, Regulations and Certifications |
|---|--|
| Re: Service Campaign Notification Model 907 (Sprinter) Model Year 2021 Replace Vehicle Emission Control Information Label | DATE: July, 2022 |

IMPORTANT SERVICE CAMPAIGN INFORMATION





News Channel Update | Vans Customer Service and Parts

| Campaign No. : | Campaign | | |
|--|---|--|--|
| 2022070008 | VS3LABECI | Replace Vehicle Emission Control Info Label (VEC | |
| This is to notify you of the upcoming Service Campaign to replace the Vehicle Emission Control Information Label (VECI) on approximately 72 MY21 Mercedes-Benz Sprinter vans. All affected VINs will be flagged as " OPEN " in VMI. | | | |
| | | Background | |
| Issue | | e manufacturer of Mercedes-Benz Sprinter vehicles, determined that in certain does not correspond to current production configuration. | |
| What We're Doing | MBUSA is conducting a service campaign. An authorized Mercedes-Benz Sprinter dealer will replace the Vehicle Emission Certification Information (VECI) label on the affected units. | | |
| Parts | Parts are available. | | |
| | | Vehicles Affected | |
| Vehicle Model Year(s) | Model Year 2021 | | |
| Vehicle Model | Sprinter, VS30 / Platform 907 | | |
| | | Vehicle Populations | |
| Total Vehicles | 72 | | |
| Dealer Inventory | 0 | | |
| Next Steps/Notes | | | |
| AOMS/SOMS | Plea | ase ensure your dealers have read and understand this notice. | |
| While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. | | | |



Service Campaign Bulletii

Service Campaign Bulletin

Service Campaign Bulletin



Campaign No. 2022070008 July, 2022

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: Model 907 Model Year 2021

Replace Vehicle Emissions Control Information label

MBAG, the manufacturer of Mercedes-Benz Sprinter vehicles, determined that in certain vehicles, the VECI label does not correspond to current production configuration.

An authorized Mercedes-Benz Sprinter dealer will replace the Vehicle Emission Certification Information (VECI) label on the affected units.

Prior to performing this Service Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Service Campaign bulletin and follow the repair procedure exactly as described.

Approximately 72 MB Sprinter vehicles are affected.

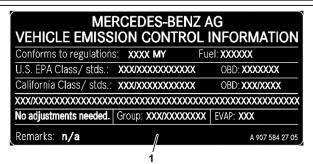
Order No. V-SC-2022070008 This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Model 907 with engine 642 with code ZU8 (National version for USA)

Operation no. of the operation texts or standard texts and flat rates

| Category | Op. no. | Operation text | Time | Damage Code | Code |
|----------|---------|---|---------|-------------|-----------|
| L | 02 0616 | Operations: Replace information label for | 0.2 hrs | 58 917 18 | VS3LABECI |
| | | certification for exhaust gas | | | |





D00.00-A128-78

1 Information label

| ⚠Warning | Risk of injury . Skin or eye injuries may result when handling hot or glowing objects. | Wear protective gloves, protective clothing and safety glasses, if necessary. | AS00.00-Z-0002-01A |
|----------|---|---|----------------------|
| Notice | Notes on carrying out repair work in the vehicle interior | | AH68.00-D-0001-01KOS |
| 4 | Check | | |
| 1 | Check whether the vehicle is affected by the measure. | | |

| | Replace | | |
|----|--------------------------------|---|--------------------|
| 2 | Replace information label (1). | | |
| ₩S | 000 588 00 84 00 Heat gun | | WS54.00-P-0049B |
| | | Removal: | |
| | | Do not heat area around information label (1) too much. | |
| | | Otherwise, adjacent parts will be damaged. | |
| | | (3) Installation: | |
| | | Bonding surface must be absolutely free of dust and grease. | |
| | | Otherwise, a sufficient degree of adhesion cannot be assured. | |
| | | i Removal: | |
| | | To do so, remove information label (1) using a suitable tool. | |
| | | Cleaner | BR00.45-Z-1025-04A |

Repair materials

| Number | Designation | Order number |
|--------------------|-------------|-----------------|
| BR00.45-Z-1025-04A | Cleaner | A 005 989 19 71 |

Parts ordering note(only 1 label per vehicle)

| Part no. | Designation | Quantity |
|-----------------|---|----------|
| A 642 221 40 00 | Identification plate with code XY1 + XL2 / XL8 / X2B (please quote vehicle identification number when ordering) | 1 |
| A 642 221 41 00 | Identification plate with code XY1 + X5G / XL4 (please quote vehicle identification number when ordering) | 1 |
| A 642 221 42 00 | Identification plate code XY1 + X83 / XG9 (please quote vehicle identification number when ordering) | 1 |
| A 642 221 43 00 | Identification plate with code XY1 + X5G + ZG3 (please quote vehicle identification number when ordering) | 1 |

^{*}The labels will be shipped from Germany directly to the workshop