Service Campaign Bulletin



Campaign No. 2021010003, January 2021

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TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: Model 907 Model Year 2019
Replace Propeller Shaft

MBAG, the manufacturer of Mercedes-Benz Sprinter Vans, has determined that a process deviation occurred during the production of the propeller shaft in a certain vehicle which could result in perceivable vibrations and noises to the driver.

Prior to performing this Service Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Service Campaign bulletin and follow the repair procedure exactly as described.

Approximately 1 vehicle are affected.

Order No. V-SC-2021010003

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Model 907

with code ZU8 (National version for USA)

Operation no. of the operation texts or standard texts and flat rates

| Category | Op. no. | Operation text | Time | Acc. no. | Code |
|----------|---------|-------------------------------------|---------|-----------|----------|
| L | 02 1195 | Operations: Replace propeller shaft | 1.1 hrs | 41 901 69 | VS3GEWEL |
| | | | | | LE |

| 4 | Check | | |
|-------------|--|--|------------------|
| 1 | Check, whether the vehicle is affected by the measure. | For authorized Mercedes-Benz service partners, only the entry in the Extended VEGA Application (EVA) system, in the "Current" tab, is decisive. An additional test of the affected vehicles in the workshop information system (WIS) or vehicle list is thereby not necessary. | |
| | Replace | | |
| 2 | Replace propeller shaft. | | |
| ⊯ AR | Remove/install propeller shaft | | AR41.10-D-0050TS |

Parts ordering note

| Part no. | Designation | Quantity |
|-----------------|-----------------|----------|
| A 907 410 43 00 | Propeller shaft | 1 |