

July 16, 2018

Mr. John Turley Honda (American Honda Motor Co.) 1919 Torrance Blvd Torrance, CA 90501

Subject: Random Characters on Certification Label

Dear Mr. Turley:

This letter serves to acknowledge Honda (American Honda Motor Co.)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years: HONDA/CIVIC/2018

Mfr's Report Date: June 14, 2018

NHTSA Campaign Number: 18V-421

**Components:** EQUIPMENT:OTHER:LABELS

Potential Number of Units Affected: 13

## **Problem Description:**

Honda (American Honda Motor Co.) is recalling certain 2018 Honda Civic vehicles. The manufacturing date area of the certification labels may have random characters which can affect the owner's ability to determine if a safety recall includes their vehicle.

## **Consequence:**

If the owner is not able to verify if their vehicle is involved in safety recall, it can increase the risk of injury or crash.

## **Remedy:**

Honda will notify owners, and dealers will replace the certification label, free of charge. The recall is expected to begin August 9, 2018. Owners may contact Honda customer service at 1-888-234-2138. Honda's number for this recall is U23.

## Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



1200 New Jersey Avenue SE Washington, DC 20590

> NEF-150SS 18V-421

We have received Honda's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian Chief, Recall Management Division Office of Defects Investigations Enforcement

