



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 29, 2017

Mr. Tim Lafon
Vice President Regulatory Affairs
Volvo Bus Corporation
7900 National Service Rd
Greensboro, NC 27357

NEF-150KS
17V-568

Subject: Accelerator Pedal May Not React

Dear Mr. Lafon:

This letter serves to acknowledge Volvo Bus Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VOLVO BUS/9700/2017-2018

Mfr's Report Date: September 14, 2017

NHTSA Campaign Number: 17V-568

Components:

VEHICLE SPEED CONTROL:ACCELERATOR PEDAL

Potential Number of Units Affected: 33

Problem Description:

Volvo Bus Corporation (Volvo) is recalling certain 2017-2018 Prevost 9700 transit buses. The buses may not react when the accelerator pedal is pushed.

Consequence:

If the vehicle does not accelerate when commanded, there would be an increased risk of a crash.

Remedy:

Volvo will notify owners, and dealers will replace the accelerator pedals, free of charge. The recall is expected to begin in October 2017. Owners may contact Volvo customer service at 1-866-870-2046. Volvo's number for this recall is SR17-82.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Volvo's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement