

U.S. Department of Transportation

National Highway Traffic Safety Administration

September 24, 2018

1200 New Jersey Avenue SE Washington, DC 20590

NEF-150JK

18V-591

Mr. Kurt Kurata Senior Manager, Product Support and Compliance Mitsubishi Motors North America, Inc. 6400 Katella Avenue Cypress, CA 90630

Subject: Incorrect Rim Size on Label/FMVSS 110

Dear Mr. Kurata:

This letter serves to acknowledge Mitsubishi Motors North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

#### Makes/Models/Model Years:

MITSUBISHI/OUTLANDER/2018-2019

Mfr's Report Date: September 5, 2018

NHTSA Campaign Number: 18V-591

## **Components:**

EQUIPMENT:OTHER:LABELS WHEELS:RIM

**Potential Number of Units Affected:** 14,791

### **Problem Description:**

Mitsubishi Motors North America, Inc. (MMNA) is recalling certain 2018-2019 Mitsubishi Outlander vehicles equipped with 18-inch alloy wheels. The Certification Label lists an incorrect rear wheel rim size. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 110, "Tire Selection and Rims."

## **Consequence:**

The incorrect rim size information on the label can cause the operator to replace the rim with an incorrect rim size, increasing the risk of a crash.

### Remedy:

MMNA will notify owners and send them a corrected certification label, free of charge. Owners can also choose to have the label replaced by a dealer, free of charge. The recall is expected to begin September 26, 2018. Owners may contact MMNA customer service at 1-888-648-7820. MMNA's number for this recall is SR-18-006.

# **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



NHTSA is missing critical, required information for this safety recall. This information must be supplied through the NHTSA Recalls Portal within 5 working days of confirming its accuracy:

- A statement that the defect or noncompliance can cause a vehicle crash without prior warning; or a description of whatever prior warning may occur, and a statement that if this warning is not heeded, a vehicle crash can occur (49 CFR 577.5 (f)(1)).
- Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13 of this part. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA under this section. If your company submits one or more general reimbursement plans, your company shall update each plan every two years, in accordance with § 573.13. Your company's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters (49 CFR 573.6 (c)(8)(i)).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please be reminded of the following requirements:

We have received MMNA's proposed owner notification letter and have approved it for distribution.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian Chief, Recall Management Division

Office of Defects Investigations

Enforcement

