



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 27, 2017

Mr. Kurt Kurata
Senior Manager, Product Support and Compliance
Mitsubishi Motors North America, Inc.
6400 Katella Avenue
Cypress, CA 90630

NEF-150SM
17V-461

Subject: Water Intrusion may cause Wiper Motor Failure

Dear Mr. Kurata:

This letter serves to acknowledge Mitsubishi Motors North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MITSUBISHI/OUTLANDER/2007-2013

Mfr's Report Date: July 20, 2017

NHTSA Campaign Number: 17V-461

Components:

VISIBILITY:WINDSHIELD WIPER/WASHER:MOTOR

Potential Number of Units Affected: 100,082

Problem Description:

Mitsubishi Motors North America, Inc. (MMNA) is recalling certain 2007-2013 Outlander vehicles. In the affected vehicles, water may drop between the hood and the windshield and leak into the wiper motor breathing hole. The water may cause internal corrosion of the windshield wiper motor and the possible failure of the motor.

Consequence:

Failure of the wiper motor can cause a loss of visibility, increasing the risk of a crash.

Remedy:

MMNA will notify owners, and dealers will replace the wiper motor, free of charge. The recall is expected to begin July 28, 2017. Owners may contact MMNA customer service at 1-888-648-7820. MMNA's number for this recall is SR-17-003.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Mitsubishi's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement