

U.S. Department of Transportation

National Highway Traffic Safety Administration

July 20, 2017

Mr. Adam Pertschy Accessory Warranty Supervisor Southeast Toyota Distributors, LLC 9983 Pritchard Rd Jacksonville, FL 32119

Subject: Accessory Hood Scoop may Detach

Dear Mr. Pertschy:

This letter serves to acknowledge Southeast Toyota Distributors, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

1200 New Jersey Avenue SE Washington, DC 20590

NEF-150SM

17V-425

Makes/Models/Model Years:

TOYOTA/4RUNNER/2011-2016 TOYOTA/TACOMA/2011-2016

Mfr's Report Date: July 3, 2017

NHTSA Campaign Number: 17V-425

Components:

EOUIPMENT

STRUCTURE:BODY:HOOD:HINGE AND ATTACHMENTS

Potential Number of Units Affected: 3,547

Problem Description:

Southeast Toyota Distributors, LLC (SET) is recalling certain 2011-2016 Toyota Tacoma and 4Runner vehicles equipped with accessory hood scoops installed by SET or SET dealers. The adhesive attaching the hood scoop may weaken, allowing the hood scoop to detach from the vehicle.

Consequence:

If the hood scoop detaches, it may become a road hazard, increasing the risk of a crash.

Remedy:

SET will notify owners, and dealers will mechanically fasten the scoop to the hood, free of charge. The recall is expected to begin August 28, 2017. Owners may contact SET customer service at 1-954-429-2000. SET's number for this recall is SET17B.

Notes

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division
Office of Defects Investigations

Office of Defects Investigations

Enforcement

