

U.S. Department of Transportation

National Highway Traffic Safety Administration

May 23, 2017

Mr. Adam Pertschy Accessory Warranty Supervisor Southeast Toyota Distributors, LLC 9983 Pritchard Rd Jacksonville, FL 32119

Subject: Defective Lugnuts May Crack or Detach

Dear Mr. Pertschy:

This letter serves to acknowledge Southeast Toyota Distributors, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

1200 New Jersey Avenue SE Washington, DC 20590

NEF-150SM

17V-311

Makes/Models/Model Years:

TOYOTA/SEQUOIA/2013-2017 TOYOTA/TUNDRA/2013-2017

Mfr's Report Date: May 11, 2017

NHTSA Campaign Number: 17V-311

Components:

WHEELS:LUGS/NUTS/BOLTS

Potential Number of Units Affected: 1,325

Problem Description:

Southeast Toyota Distributors, LLC (SET) is recalling certain model year 2013-2017 Toyota Tundra and Sequoia vehicles accessorized with Southeast Toyota accessory 20-inch Rockstar wheels installed by Southeast Toyota or a Southeast Toyota dealer. The Rockstar wheels were installed with lugnuts that may crack and detach.

Consequence:

Lugnuts that crack and detach may cause the wheels to separate from the vehicle, increasing the risk of a crash.

Remedy:

SET will notify owners, and dealers will install new replacement lugnuts, free of charge. The recall is expected to begin June 23, 2017. Owners may contact SET customer service at 1-866-405-4226. SET's number for this recall is SET17A.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



We have received SET's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

