

**2018 MY Sorento Steering Column Assembly Chronology  
Basis of Safety Defect Determination 573.6(c)(6)**

July 13, 2018	Kia Motors America (KMA) receives technical assistance request from dealer re a 2018MY Sorento with possible steering column assembly weld issue.
July 16, 2018	KMA subsequently receives customer complaint for the same 2018 Sorento identified in the dealer's July 13 <sup>th</sup> technical assistance request regarding inoperable power steering.
July 23, 2018	KMA provides the subject 2018 Sorento customer complaint and techline information to Kia Motors Manufacturing Georgia (KMMG) for further evaluation.
August 2, 2018	KMMG receives steering column assembly and cowl crossbar from the subject 2018 Sorento vehicle.
August 3-23, 2018	KMMG contacts supplier to investigate issue; collected parts provided for further evaluation. Supplier identifies bracket securing MDPS steering column assembly to the cowl crossbar was improperly welded.
August 27, 2018	KMMG reports its findings to Kia Motors Corporation (KMC).
August 28-September 18, 2018.	KMC conducts further investigation and evaluation with the supplier in the U.S. to confirm the cause, consequences and scope of potentially affected production vehicles. KMMG/KMC and supplier confirm improper weld caused by welding process of some components (97) produced by the supplier and assembled to vehicles produced at KMMG from 6/28/17 thru 7/20/17.
September 19, 2018	KMC makes decision to conduct safety recall. No reported accidents or injuries.