



December 11, 2017

Attention: All Kia Parts & Service Managers

Kia Motors America, Inc., pursuant to the National Traffic and Motor Vehicle Safety Act, is conducting a Safety Recall Campaign on certain 2018 MY Sorento vehicles produced from September 5, 2017 through November 29, 2017. The inflator in the side curtain airbag is equipped with a top hat diffuser. Some diffusers were formed improperly during the manufacturing process. In the event of a crash necessitating deployment of the side curtain airbag, the diffuser may detach and could possibly enter the vehicle occupant compartment increasing the risk of injury to vehicle occupants.

Dealers are to replace both driver and passenger side curtain airbags with improved ones.

The Technical Service Bulletin (TSB) that provides Vehicle Repair Procedures, Affected VIN Production Range, and Warranty Claim Information will be posted on the Kia Global Information System (KGIS) at www.kiatechinfo.com during the week of **December 11, 2017**.

PARTS INFORMATION – Dealers must order parts in support of this Safety Recall Campaign. Refer to the TSB and Parts Bulletin to be published during the week of December 11, 2017.

NOTE: *The dealer should provide the customer with alternate transportation if requested to minimize inconvenience. Dealers will be able to submit for reimbursement of alternate transportation expenses as outlined in the TSB.*

Enclosed you will find a copy of the owner notification letter and a Q&A Guide for recall questions, both of which describe the issue. A list of Kia Sorento vehicles affected by this recall can be accessed on WEBDCS. Log onto the site, select the Campaigns Tab, click on Open Campaign Report in the left side menu, and select **SC159** to generate the list.

Kia will mail notices to the affected 2018 MY Sorento vehicle owners on **December 13, 2017**. Please start performing the repairs on any affected vehicles currently in your inventory.

Also, please make certain the appropriate personnel in your dealership are familiar with the details of this recall to ensure proper responses to customer inquiries and request to have the recall performed on their 2018 MY Kia Sorento vehicles. This Safety Recall represents an opportunity for your service department to deliver an exceptional service experience (e.g. flexible service appointment process, car wash and vacuum and timely service).

NHTSA ADVISORY: **It is a violation of Federal law for a dealer to deliver a new motor vehicle covered by this notification under a sale or lease until the defect is remedied.**

LEGAL PRIVACY LIABILITY NOTICE: Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia Motors America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this safety recall campaign, and for no other purpose.

Your prompt attention in completing this recall is appreciated. If you have any questions, please contact your Kia District Parts and Service Manager.

Sincerely,

Neem Van der Reest
Quality Analysis Manager
Enclosures