

2007-2008 Hyundai Entourage
Secondary Hood Latch Chronology – §573.6(c)(6)

In June, 2016, Hyundai Motor America (“HMA”) was contacted by a customer in Pennsylvania alleging a hood latch disengagement on their 2007 Hyundai Entourage. The vehicle was inspected; however, no malfunction or corrosion of the primary or secondary latch was confirmed. Hyundai continued to investigate and collect field information. An additional incident on a 2008 Hyundai Entourage in Massachusetts was reported to HMA in September, 2016 (corresponding to VOQ 10908876), unfortunately, the vehicle had already been repaired and no parts were available for inspection. In October, 2016 HMA received another report (corresponding to VOQ 10914818) on a 2007 Hyundai Entourage from New York. An evaluation of the secondary latch showed the presence of corrosion affecting movement of the secondary hood latch. Following a review of the available data, Hyundai decided to conduct a recall for the affected vehicles on November 8, 2016.

Hyundai has not identified any accidents or injuries related to this condition.