

2014-15 RLX Headlight LED Lens Film Delaminates Safety Recall Q&A

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| What is the reason for this recall? | The reflective film backing material inside the headlights may delaminate, which may result in the vehicle no longer conforming to Federal Motor Vehicle Safety Standard No. 108. |
| Why is the reflective film peeling? | The reflective film is too porous, which allows moisture to penetrate behind the backing and degrade the adhesive that holds it in place. |
| How did Acura discover this problem? | The issue was discovered during a new vehicle inspection at an Acura dealer. |
| What will be done to recalled vehicles? | An Acura dealer will replace both headlight assemblies, free of charge. |
| Does this problem affect all RLX models? | Yes. All 2014-2015 RLX vehicles are included in this recall. Any unsold units will be repaired prior to sale. |
| How long will the inspection/repair take? | Customers should ask their dealers for a total time estimate when making an appointment, as each dealer's daily schedule is different. |
| Have there been any injuries? | No. Acura has not received any reports of injuries resulting from, or related to, this condition. |
| When will customers be notified? | Letters to owners of affected 2014-2015 RLX vehicles will be mailed starting in early-Feb. 2015. Additionally, owners of these vehicles are now able to determine if their vehicles require repair by going to www.recalls.acura.com . |
| What should a customer do if their vehicle is experiencing a problem now? | This issue can result in slightly diminished light output from the headlights. Drivers should exercise normal caution when driving at night or with limited visibility. However, we want each customer who receives a notification letter to have their vehicle inspected and, if necessary, repaired. |
| Have all of the vehicles being recalled been sold to customers? | No. Any unsold vehicles in Acura dealer inventory will be repaired before they are delivered to a customer. |
| How many were not yet sold when the stop sale order was issued? | Approximately 1,500 RLX vehicles were unsold when the stop sale order was issued. |
| Is there a potential to include other vehicles in the future? | We are confident that we have identified all of the potentially affected vehicles and do not expect to add any in the future. |
| Where were these vehicles built? | All of the included vehicles were built at Sayama, Saitama, Japan. |
| How many vehicles are affected by this recall? | US: 9,751 Canada: 633 Mexico: 75 Panama: 6 China: 46 Worldwide Total: 10,511 |