



## **IMPORTANT SAFETY RECALL**

This notice applies to your vehicle, **SAJXXXXXXXXXXXXXX**

**February 17, 2017**

### **Safety Recall J081: Autoliv Front Seat Belt Pre-Tensioner Operation**

#### **Vehicles / Model Year Affected:**

**F-TYPE ..... 2017**

**XE ..... 2017**

**National Highway Traffic Safety Administration Recall Number: 16V-940**

#### **Dear Jaguar Owner:**

*This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Jaguar has decided that a defect relating to motor vehicle safety exists in certain 2017 model year Jaguar F-Type and XE vehicles.*

Your vehicle is included in this Recall action.

#### **What is the concern?**

The front row seating seatbelt pre-tensioners may not function properly due to a deviation in generant mix ratio.

In the event of a crash of sufficient severity, the front seatbelt pre-tensioner may fail to operate when required. Failure to operate can lead to increased injuries to the front seat occupants.

#### **What will Jaguar and your Jaguar Retailer do?**

Jaguar is carrying out a recall of the vehicles mentioned above. **However, we currently do not have stock of the necessary components to repair your vehicle.** We are working closely with our suppliers to produce components for this repair as quickly as possible. This is currently anticipated by the end of Q1 2017.

When the components become available, you will be notified by a second mailing and instructed to take your vehicle to a Jaguar retailer who will inspect and, if necessary, replace the front seatbelt pre-tensioners.

There will be no charge for this repair.

#### **What should you do?**

When you receive a follow-up notice, please contact your authorized Jaguar retailer to schedule an appointment to have Safety Recall 'J081' completed on your vehicle. In the meantime, if you have any questions or concerns, please use the contact information further below.

#### **How long will it take?**

The work will be carried out as quickly and efficiently as possible in order to minimize inconvenience to customers and is expected to take approximately 45 minutes, although your retailer may need your vehicle for a longer time. Your retailer can provide you with a better estimate of the overall time for the service visit.

**Attention Leasing Agencies:** Federal regulations require that you forward this recall notification to the lessee within TEN days

**Moved or no longer own this Jaguar?**

If you are no longer the owner of this vehicle, Jaguar would greatly appreciate the name and address of the new owner, using the Information Change Form enclosed.

**What should you do if you have further questions?**

If you have any questions regarding this Recall Action or need assistance in locating your nearest authorized Jaguar retailer, please contact the Jaguar Customer Relationship Centre at 1-800-4JAGUAR (1-800-452-4827).

You can also contact Jaguar by e-mail using the following address: [jagweb1@jaguarlandrover.com](mailto:jagweb1@jaguarlandrover.com).

**If you have the need to contact Jaguar by mail, please use the following address:**

Jaguar Land Rover North America, LLC  
ATTN: Customer Relationship Center  
555 MacArthur Boulevard  
Mahwah, NJ 07430

If you are having difficulty getting your vehicle repaired in a reasonable time or without charge, or have any additional questions regarding this Safety Recall, you may contact the National Highway Traffic Safety Administration (NHTSA) by writing to:

Administrator, National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE  
Washington, D.C. 20590

Or you may call the toll-free Vehicle Safety Hotline at 888-327-4236 (TTY: 800-424-9153), or log on to <http://www.safercar.gov> to submit a complaint electronically.

Thank you again for selecting Jaguar; your ownership experience is very important to us. We apologize for this issue and recognize this service visit may be an inconvenience to you. Jaguar, in cooperation with your authorized Jaguar retailer, will strive to minimize any inconvenience to you caused by this program.

Sincerely,



Peter Pochapsky  
Customer Experience Manager