

NISSAN GROUP  
OF NORTH AMERICA



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Nissan North America, Inc.

One Nissan Way  
Franklin, TN 37067

Mailing Address:  
PO Box 685001  
Franklin, TN 37068

## INTERIM OWNER NOTIFICATION

## NHTSA RECALL 16V-149

Dear Nissan Rogue Owner:

This interim notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety exists in Model Year 2014 Nissan Rogue vehicles. Our records indicate that you own or lease the Nissan vehicle identified by the VIN on the inside of this notice.

### ***Reason for Recall***

On certain Model Year 2014 Rogue vehicles, a fuel pump issue may cause the fuel pump to stop working. If this occurs during engine start-up, the pump will not function and the engine will not start. In some instances, the fuel pump may stop functioning while the vehicle is in motion, causing the engine to stop. Even if the engine stops running, the air bag system remains fully functional and the vehicle can be brought to a controlled stop. However, if the engine stops running while driving, this may increase the risk of a crash.

### ***What Nissan Will Do***

Nissan is currently awaiting parts to remedy the affected vehicles. Nissan expects parts to be available in August and will send you a second letter asking you to bring your vehicle to a Nissan dealer for the remedy at that time. This repair is free of charge for parts and labor. In the meantime, if you believe there is an issue with the fuel pump in your vehicle, you may bring your vehicle into the nearest Nissan dealer for service.

### ***What You Should Do***

If you have additional questions you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-NISSAN1 (1-800-647-7261). If the dealer fails to, or is unable to make the necessary repairs free of charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

**Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.**

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.

