

February 2017
Technical Service

RECALL CAMPAIGN 17V-062: REPLACE INSTRUMENT PANEL

Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop.

MODEL

F48 (X1)

SITUATION

A recess on the inside of the instrument panel was possibly not machined correctly.

The recess is used as the predetermined breaking point of the instrument panel when the front passenger airbag is activated.

If this recess has not been machined accurately, the correct opening of the front passenger airbag cannot be guaranteed.

AFFECTED VEHICLES

This Recall Campaign involves (4) F48 produced between June 16, 2016 and November 24, 2016.

Vehicles which require this Recall Campaign to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System) or with the Key Reader.

CAUSE

Possible manufacturing process omission.

CORRECTION

Replace instrument panel

PROCEDURE

For affected vehicles, complete the repair instructions **RA 51 45 030 Replacing the instrument** panel trim.

PARTS INFORMATION

Part Number	Description	Quantity
51 45 6 969 852	Instrument panel black	1

Or:		
51 45 6 969 855	Instrument panel black with Head-Up display	1
Or:		
51 45 6 969 854	Instrument panel MOKKA	1

WARRANTY INFORMATION

Reimbursement for this Recall will be via normal claim entry utilizing the following information:

0051110400	efect Code:
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Completion "before" vehicle delivery to the customer or the vehicle is already in the workshop

Labor Operation:	Labor Allowance:	Description:
00 64 855	50 FRU	Replacing instrument panel (Plus work)

Or:

Completion after vehicle delivery to the customer

Labor Operation:	Labor Allowance:	Description:
00 64 297	52 FRU	Replacing instrument panel (Main work)

ATTACHMENTS

View PDF attachment Recall Notice B510117.

View PDF attachment **B51 01 17 QA 2 8 17**.

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SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 17V-XXX: Replace Instrument Panel B51 01 17

BMW Group is conducting a Voluntary Safety Recall (effective January 26, 2017) involving the instrument panel in certain BMW X1 SAVs.

Please note that all affected vehicles are at authorized BMW centers.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

Instrument Panel – Passenger Front Air Bag Safety Recall 17V-062 Model Year 2016-2017 BMW X1 SAV Last Updated 02/08/2017

Note: No customer vehicles are affected. All potentially affected vehicles were stopped, and are being repaired at authorized BMW centers.

Q1. Which BMW Group models in the US are potentially affected by this Safety Recall?

Four (4) Model Year 2016-2017 BMW X1 SAVs in the US are potentially affected.

Q2. What is the specific issue?

This safety recall involves the instrument panel which was not produced to specifications by the supplier. If an accident were to occur in which deployment of the passenger front air bag was necessary, then air bag deployment may be impaired.

Q3. What can happen as a result of this issue?

If deployment of the passenger front air bag was impaired, then insufficient restraint could be provided to the front passenger, increasing the risk of injury.

Q4. How did BMW Group become aware of this issue?

BMW Group became aware of this issue through its quality control procedures.

Q5. Why are other BMW Group vehicles not included in this Safety Recall?

Other vehicles were manufactured with instrument panels produced to specifications by the supplier.

Q6. Can I determine if this issue exists in my vehicle?

No. However, your vehicle, if affected, has already had the instrument panel replaced at an authorized BMW center prior to sale.

Q7. Can I continue to drive my vehicle?

Yes.

Q8. How will my vehicle be repaired?

Your vehicle, if affected, has already had the instrument panel replaced at an authorized BMW center prior to sale.

Q9. Is BMW Group aware of any accidents, injuries, or fires involving these BMW Group vehicles associated with this Safety Recall?

No.