



Maserati Technical Bulletin

Date: June 23rd 2016
Bulletin No.
Safety Recall 307
Supersedes: N/A
Section: COMPLIANCE

MASERATI

MODELS: Maserati Quattroporte (M156) and Ghibli (M157)
MODEL YEAR: 2014
SUBJECT: Vehicle Safety Recall No. 307, Transmission Gear Shift Lever

MASERATI SAFETY RECALL

VEHICLE SAFETY RECALL INFORMATION & DESCRIPTION

PERFORM THE PROCEDURE OUTLINED IN THIS TECHNICAL BULLETIN ON ALL AFFECTED VEHICLES **BEFORE CUSTOMER DELIVERY** OR THE NEXT TIME THE CAR IS IN THE SHOP FOR MAINTENANCE OR REPAIRS.

Maserati dealers must ensure recalls are completed after having been notified by Maserati North America, Inc. (MNA) that a safety-related defect or noncompliance exists in any motor vehicle or item of replacement equipment in the dealer's possession at the time of notification. In MNA's case, this notification would typically be made by the issuance of a recall notification in the form of a Technical Bulletin.

Under the National Traffic and Motor Vehicle Safety Act of 1966, as amended, if a recall campaign is announced by MNA, dealers must ensure that all recalls on new vehicles and new items of replacement equipment are completed BEFORE delivery to the consumer. This means that dealers may not legally deliver new motor vehicles or new items of replacement equipment to consumers with an open recall.

The Safety Act also prohibits dealers from selling or leasing the motor vehicle or item of replacement equipment, unless and until the open recall has been completed BEFORE delivery. This also pertains to vehicles in the Certified Pre-Owned program, and to items of replacement equipment.

Finally, MNA dealers should not sell or use parts that have been recalled by MNA. Please follow the specific instructions provided by MNA on the return or disposition of the parts.

Maserati S.p.A. and MNA have determined that the above described vehicles were manufactured with a transmission gear shift lever which may be counter intuitive and may mislead drivers in believing their vehicle is in the Park position when actually the vehicle's transmission is in a drive gear. If the vehicle operator attempts to exit the vehicle, while believing the vehicle is in Park (when the vehicle is actually in a drive gear), serious injury can result. However, the vehicle is equipped with a door ajar warning chime and warning content within the vehicle's instrument cluster assembly to alert the vehicle operator that the vehicle is not in Park.

VEHICLE SAFETY RECALL SERVICE PROCEDURE

Which Vehicles Are Affected

Only MY2014 vehicles with this defect have been sold or leased to customers, and thus this notification relates to those vehicles.

Vehicle Remedy Information

The proposed remedy is a possible software re-flash, however this solution must be verified and validated, and is currently under investigation, and in any event, will be performed free of charge to the vehicle owner.

Maserati anticipates having the possible software solution remedy by late 3rd quarter/early 4th quarter of 2016.

Customers will be notified via an interim letter. Additionally, a follow-up letter will be sent by first class mail once the remedy solution (software) has been validated and verified.