

Safety Recall Trucks

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Enhanced Cruise Control

2010-2014 VN

RVXX1402, Enhanced Cruise Control

(August 2014)

Volvo has determined that a safety-related defect exists on certain vehicles manufactured with enhanced cruise control from November 17, 2010 through February 14, 2014. A programming error occurred that can result in the active braking feature of the enhanced cruise control to be disabled. As a result, the enhanced cruise control system on the affected vehicles may not automatically activate the brakes as designed, which may result in a vehicle crash. This issue does not affect the driver warnings of the system or the service and park brakes of the vehicle.

The number of vehicle affected by the recall is 974 (875 U.S., 99 Canada).

The repair will involve an accessory kit and programming to all affected vehicles. Parts:

• 1 - Accessory Kit, 85143834

Repair Procedures:

- 1. Secure the vehicle for service by parking it on a flat level surface, applying the parking brake, chocking the rear wheel, and placing the transmission in neutral.
- 2. Perform Accessory kit 85143834 in PTT/VCADS Pro for the VECU.
- 3. Once the accessory kit is complete, select MID 144 Vehicle Electronic Control Unit Programming and program the control unit.

ΝΟΤΕ

Follow the on screen prompts until the programming is complete.

4. Remove wheel chocks.

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This repair is covered by an authorized Safety Recall campaign. Reimbursement is obtained through the norma claim handling process.				
	UCHP Reimbursement	eWarranty Reimbursement		
Claim Type (used only when uploading from the Dealer Bus. Says.)	R	R		
Recall Status				
Vehicle repaired per instructions		2-Modified per instructions		
Labor Code				
Primary Labor Code	3869-22-09-01 - 0.4 hrs	36604-0-01 - 0.4 hrs		
Time to take charge of vehicle and determine campaign status	1700-16-01-01 - 0.3 hrs	17003-0-01 - 0.3 hrs		
Causal Part	21309881	21309881		
Authorization No.	C6544	RVXX1402		

Take-charge time is not included in the labor code for this operation. Take charge may be eligible, but can only be used once per vehicle repair visit. If the vehicle is having other warranty repairs performed, take-charge should be charged to the warranty repair, otherwise take-charge can be charged to this Safety Recall.