



# RECALL CAMPAIGN

REF. NO. 40  
WHEEL SECURING BOLTS

360 CHALLENGE STRADALE  
MODEL YEAR 2004

APRIL 2004

RECEIVED  
2004 APR 28 A 8:57  
FERRARI SERVICE

READ , INITIAL  
AND PASS ON ➤

Service Manager	Parts Manager	Service Writer	Technician				Warranty Clerk



**Ferrari North America, Inc.**

April X, 2004

«FIRST» «LAST»  
«ADD1»  
«ADD2»  
«CITY», «ST» «ZIP»

Serial Number: «VIN» «ASSY»



Dear Ferrari Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Ferrari S.p.A., the manufacturer of Ferrari automobiles, has decided that a defect which relates to motor vehicle safety exists in certain 2004 model year Ferrari vehicles.

The defect involves all securing wheel bolts or lug bolts that may not have been manufactured properly by our component supplier. Therefore, the affected bolts may break if the vehicle is driven aggressively for an extended period of time. Such circumstances could lead to a loss of vehicle control and could result in a crash.

The breakdown of possibly affected vehicles is as follows:

- Starting with VIN: **ZFFDU57A540134835** & Vehicle Assembly No. **52086**
- Ending with VIN: **ZFFDU57A240135375** & Vehicle Assembly No. **52473**

All affected wheel securing bolts or lug bolts will be replaced. The affected bolts that are out of specification will be replaced and tightened to the proper specification with the new bolts that are manufactured to meet the recommended specifications. The operation will be performed free of charge to the vehicle owner, and will require approximately 30 minutes (0.5 hour) to complete. We ask you to immediately contact any Authorized Ferrari Dealer in order to arrange an inspection of your automobile and to have the corrective action

performed. Please plan to leave your vehicle with the dealership to allow the dealer some flexibility for scheduling your repairs.

By the time you receive this letter, the Authorized Ferrari Dealers will have been supplied with the parts and the instructions to perform the repair. If the Dealer fails or is unable to make the necessary repairs free of charge within a reasonable time, or if you have any problem obtaining the needed repair, you should inform the national headquarters of Ferrari North America, Inc. at:

Ferrari North America, Inc.  
250 Sylvan Avenue  
Englewood Cliffs, NJ 07632  
(201) 816-2651 (National Technical Office)

If the affected vehicle is not repaired free of charge to you and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, (NHTSA), 400 Seventh Street, SW, Washington, DC 20590. You may also telephone the toll free Auto Safety Hotline at 888-327-4236.

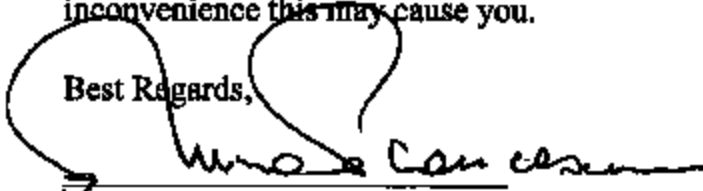
You may be eligible to receive reimbursement for the cost you incurred if you already have obtained a remedy for a problem associated with the defect described in this letter. However, you still must have this corrective action performed, regardless of any previous repairs that may have been performed. Information about the reimbursement program for pre-notification repairs is provided in the enclosure to this letter.

Federal regulation requires that any vehicle lesser receiving this recall notice must forward a copy of this notice to the lessee within ten working days.

If you no longer own this vehicle or your address has changed, please complete the enclosed prepaid yellow card and return it to Ferrari North America, Inc.

We urge you to comply with this notice promptly and we apologize for any inconvenience this may cause you.

Best Regards,



Enzo Francesconi  
Vice President of Technical Services  
Ferrari North America, Inc.  
Technical Department

## **ENCLOSURE**

### **Pre-Notification Reimbursement Program**

You may be eligible for reimbursement if you previously incurred out-of-pocket costs for repairs or replacements of the wheel securing bolts or lug bolts covered by this recall campaign number 40.

1. This reimbursement program applies to the vehicles listed below and in the attached letter:

- **Model year 2004 360 Challenge Stradale with Vehicle Identification Numbers from ZFFDU57A540134835 to ZFFDU57A240135375, which have a Vehicle Assembly Number from 52086 to 52473.**

2. This reimbursement program applies to repairs or replacements of the bolts mentioned above.

3. This reimbursement program applies to repairs or replacements of all or part of the wheel securing bolts of a vehicle listed above if such repair or replacement was made at any time up to ten days following the mailing of the attached notification letter.

4. This reimbursement program does not apply to repairs or replacements that were made within the period during which the original warranty would have provided for a free repair of the problem addressed by this recall, unless (i) a franchised dealer or authorized representative of Ferrari denied warranty coverage or (ii) the repair made under the warranty did not remedy the problem. Reimbursement also will not be provided if the pre-notification remedy was not of the same type as the recall remedy provided herein, did not address the defect that led to this recall, or was not reasonably necessary to correct the defect.

5. To obtain reimbursement for pre-notification remedies, you will need to provide a receipt, which may be an original or copy, identifying the equipment replaced; and, if the pre-notification remedy was obtained at a time when the vehicle was covered under the original warranty program, documentation indicating that the manufacturer's dealer or authorized facility either refused to remedy the problem addressed by the recall under the warranty or that the warranty repair did not correct the problem addressed by the recall. In addition,

**you will need to submit a written and signed claim for reimbursement that contains the information required in paragraph 6, below.**

**6. The claim for reimbursement should include the following information. (a) the name and address of the claimant; (b) identification of their vehicle's make, model, model year, and vehicle identification number; (c) identification of the Ferrari Campaign number (Campaign No. 40) or identification of the recall by reference to NHTSA's recall number; and (d) identification of the owner or purchaser of the vehicle at the time that the pre-notification remedy was obtained.**

**7. If you have any questions about the reimbursement program or need help in making a claim for reimbursement, please write or call Ferrari North America, Inc., at the following address and telephone number:**

**Ferrari North America, Inc.  
250 Sylvan Avenue  
Englewood Cliffs, NJ 07632  
(201) 816-2651 (National Technical Office)**

April 12, 2004

Dear Ferrari Dealer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Ferrari S.p.A., the manufacturer of Ferrari automobiles, has decided that a defect, which relates to motor vehicle safety, exists in certain 2004 model year Ferrari vehicles.



On certain Ferrari vehicles, the wheel securing bolts or lug bolts may not have been manufactured properly by our component supplier. Therefore, the affected bolts may break if the vehicle is driven aggressively for an extended period of time. Such circumstances could lead to a loss of vehicle control and could result in a crash. FNA has been unable to define precisely the Model Year 2004 360 Challenge Stradale population that may be subject to this defect. Therefore, FNA has decided to include the entire population of vehicles up to and including VIN **ZFFDU57A240135375**.

The breakdown of possibly affected vehicles:

- Starting with VIN: **ZFFDU57A540134835** & Vehicle Assembly No. **52086**
- Ending with VIN: **ZFFDU57A240135375** & Vehicle Assembly No. **52473**

All affected wheel securing bolts or lug bolts will be replaced. The affected bolts that are out of specification will be replaced and tightened to the proper specification with the new bolts that are manufactured to meet the recommended specifications. The operation will be performed free of charge to the vehicle owner, and will require approximately 30 minutes (0.5 hour) to complete.

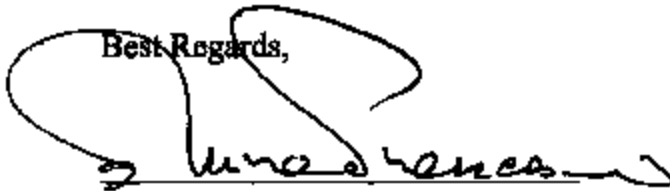
We have accordingly sent notices to all owners of the affected vehicles advising them of this problem and requesting that they contact any Authorized Ferrari Dealer for the repairs, as per the attached notification letter. Federal regulation requires that any vehicle lesser receiving this recall notice must forward a copy of this notice to the lessee within ten working days.

Please notice that a supply of these parts will be shipped automatically to you based on the number of vehicles in your servicing area. Any additional quantities must be ordered, as needed, from our Parts Department. Upon transmittal of the repair under the normal warranty system, we will of course reimburse you for the parts and the labor necessary to carry out this campaign.

Obviously, if you have any of the affected vehicles in your stock, you must not sell them until you have performed the necessary repairs. If you have already sold any vehicles with the chassis numbers specified in the enclosed instructions and have not yet sent in the new owner information to MNA, please do so at once so we may notify these owners.

Thank you for your cooperation and support on this matter.

Best Regards,

A handwritten signature in black ink, appearing to read "Enzo Francesconi", written over a horizontal line. The signature is stylized and cursive.

Enzo Francesconi  
Vice President of Technical Services  
Ferrari North America, Inc.  
Technical Department

**RECALL CAMPAIGN NO. 40**  
**Ferrari Stradale**  
**"Wheel Lug Bolts"**  
**RECALL CAMPAIGN OVERVIEW**

**INTRODUCTION:** Ferrari 360 Challenge Stradale

**SUBJECT:** Recall Campaign No. 40

**VEHICLES:** Please see the attached list of affected vehicles

The list shows that Model Year 2004 Ferrari 360 Challenge Stradale with **Vehicle Chassis Numbers from 134835 to 135375** and **Vehicle Assembly Numbers from 52086 to 52473**, respectively are affected by this recall.

**CONDITION:** The defect involves the wheel securing bolts or lug bolts. The manufacturer of the bolts informed Ferrari that the wheel securing bolts or lug bolts did not meet vehicle specification after determining that the material used during the manufacturing process was contaminated or tainted with other unwanted materials. Based on the information, Ferrari has determined that the wheel securing bolts or lug bolts may fracture if the vehicle is driven aggressively for an extended period of time. Such circumstances could lead to a loss of vehicle control and could result in a crash. If this condition was to exist while the customer was driving, it could pose a potential safety risk to the driver as well as other vehicles and potentially result in damage to the vehicle or property and possibly crash.

**REMEDY:** The remedy consists of replacing the wheel lug bolts with new bolts that are manufactured to meet the recommended specifications. All affected wheel securing bolts or lug bolts will be replaced. The affected bolts that are out of specification will be replaced and tightened to the proper specification with the new bolts that are manufactured to meet the recommended specifications.



**RECALL CAMPAIGN NO. 40**  
**Ferrari 360 Challenge Stradale**  
**“Wheel Lug Bolts”**  
**RECALL CAMPAIGN OVERVIEW**

**PARTS:** The parts required for this repair are identified by the following part numbers:

<b>Part No.</b>	<b>Quantity</b>	<b>Description</b>
206274	20	Wheel Securing Bolts

**LABOR:** **Replacement of the Wheel Lug Bolts**

**Cost Code** .....24  
**Problem Code**.....01  
**Component Code**.....31.6.10.076  
**Labor Operation**.....6.10.076.9 (0.5 h)  
**Campaign Number** .....40

**REIMBURSEMENT:** Upon receipt of a warranty claim via MODIS CS

## **RECALL CAMPAIGN NO. 40**

### **Ferrari 360 Challenge Stradale**

#### **“Wheel Securing Bolts or Lug Bolts”**

##### **Technical Instructions**

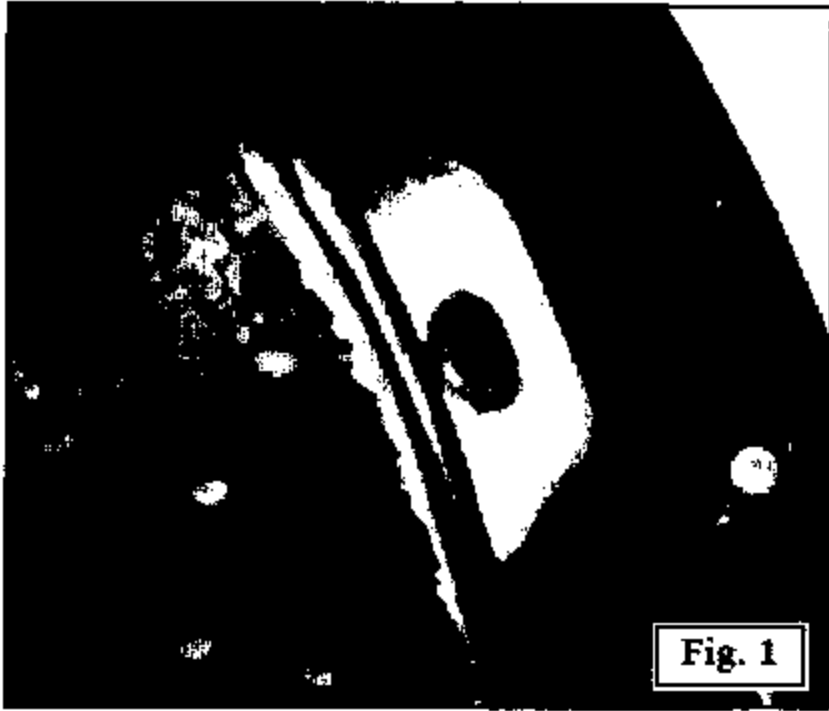
###### **Intervention Procedures**

• The tightening of the new components (**Part No. 206274, Qty. 5 per wheel**) must be carried out using a suitably calibrated and approved torque wrench, respecting the torque values of:

- 1) **25 ÷ 45 Newton Meter (Nm)** for the pre-tightening
- 2) **100 Newton Meter (Nm)** for the final tightening as indicated in the **Service Manual, in section F3.06 (Wheel Replacement)**

###### **Then Proceed as Follows**

- Loosen the five stud bolts securing the wheel
- Check that the rim and brake disk resting surfaces are perfectly clean
- On no account lubricate the contact surfaces between the stud bolt and the wheel rim and between the rim and the brake disk
- In order not to remove the anti-grip coating on the stud bolts, do not clean the wheel rim tapers with solvents or aggressive products
- Fit the new stud bolts (**Part No. 206274, Qty. 5 per wheel**) and make sure to tighten them to the specified torque rates listed above
- The upgraded vehicles must be marked with a red brushstroke (red paint or red marker from your facility) on the toe-in tie-rod's coupling which is located on the rear left-hand wheel, as shown in Fig. 1 (next page).





**FERRARI NORTH AMERICA, INC.**

**Recall Campaign No. 40 Wheel Securing Bolts**

<b><u>Chassis No.</u></b>	<b><u>Assembly No.</u></b>
134835	52086
134839	52113
134847	52154
134964	52214
134965	52175
134971	52230
134973	52066
134981	52059
134982	52061
134985	52302
134986	52133
135061	52104
135068	52147
135078	52339
135086	52167
135087	52415
135091	52211
135092	52234
135211	52242
135214	52257
135215	52255
135218	52279
135223	52322
135226	52361
135299	52394
135371	52452
135375	52473