

February 2017

NHTSA Recall 17V-031

## IMPORTANT SAFETY RECALL

This notice applies to your motorcycle:

Dear Gold Wing GL1800 (Airbag type) Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

### WHAT IS THE REASON FOR THIS NOTICE?

Honda has decided that a defect which relates to motor vehicle safety exists in certain 2006-2010 and 2012 model year Gold Wing GL1800 motorcycles equipped with an airbag. The airbag inflator in your motorcycle may rupture when deploying during a crash. The potential for such ruptures may occur in some of the subject airbag inflators after several years of exposure to persistent conditions of high absolute humidity. In the event of an airbag inflator rupture, metal fragments could pass through the airbag cushion material, potentially causing serious injury or death to the rider or passenger. The risk of such an occurrence increases over time. It is imperative you schedule an appointment with an authorized Honda motorcycle dealer now to avoid this condition in the future.

### WHAT WILL HONDA DO?

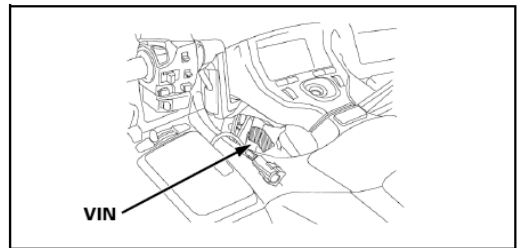
Honda will replace the airbag module, free of charge.

### WHAT SHOULD YOU DO?

Call any authorized Honda motorcycle dealer, with your Vehicle Identification Number (VIN) information, and make an appointment to have your motorcycle's airbag module replaced, at no cost to you. Once you make an appointment to repair your motorcycle, be advised that the complete replacement process may take approximately 1 hour 45 minutes. However, your dealer can provide you with a better estimate of the overall time for this service visit, as it may be necessary to make your motorcycle available for a longer period of time.

### GL1800 Gold Wing

LEFT side of the steering head on Safety Certification Label.



For assistance locating a Honda motorcycle dealer, you may call Honda Motorcycle Customer Support at: (866) 784-1870 or use the "find a dealer" option on [www.powersports.honda.com](http://www.powersports.honda.com).

### CHECK YOUR MOTORCYCLE FOR OPEN RECALLS

You can check your motorcycle's eligibility for repair under this or any other recall. Please access the **Honda Recall Lookup** tool at [www.powersports.honda.com/recalls.aspx](http://www.powersports.honda.com/recalls.aspx) and enter your VIN.

### OWNER INFORMATION

You received this recall notice because government regulations require that notification be sent to the last known owner of record. Our records are based primarily on state registration and title data, which indicate that you are the current owner of this motorcycle. If this is not the case, or if any of the information is incorrect, please complete, sign and return the Information Change Card and we will update our records. If you are a lessor of this motorcycle, Federal Regulations require you to forward this notice to your lessee within ten days.

### DO YOU STILL HAVE QUESTIONS?

**Should you have any questions about this recall, please contact your authorized Honda motorcycle dealer.** Should you need additional assistance, you may contact Honda Motorcycle Customer Support toll free at (866) 784-1870.

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your motorcycle, free of charge, within a reasonable period of time (within 60 days from the date you first contacted the dealer for a repair appointment), you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE, Washington, DC 20590. Alternatively, you may call the NHTSA's toll-free Safety Hotline at 888-327-4236 (TTY 800-424-9153), or go to: [www.safercar.gov](http://www.safercar.gov)

We apologize for any inconvenience this recall may cause you.

Sincerely,

**American Honda Motor Co., Inc.  
Motorcycle Division**

Campaign #KE5 / Service Bulletin: GL1800 #24

MTB 15898 (1605)