



IMPORTANT

- Your 2013 model year Nissan LEAF is involved in a safety recall because the relay inside the electronic brake booster may freeze in very cold temperature conditions, and a software reprogram will help prevent this from occurring.
- **Please schedule an appointment with your Nissan dealer.**
- **This service will be performed for you at no charge.**

Dear Nissan LEAF Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety exists in Model Year 2013 Nissan LEAF vehicles. Our records indicate that you own or lease the Nissan vehicle identified by the VIN on the inside of this notice.

Reason for Recall

When the vehicle is parked in very cold temperature conditions, the relay inside the electronic brake booster may freeze. If this occurs, when the vehicle is first started, a brake warning lamp illuminates to immediately alert the operator. The brake system continues to function in a special "assist mode," but may require more pedal effort which may increase the braking distance and increase the risk of a crash.

What Nissan Will Do

Your EV Certified Nissan dealer will reprogram the software to help prevent this issue from occurring at no cost to you for labor. This service should take less than 1 hour to complete, but your EV Certified Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

What You Should Do

Nissan encourages you to contact your EV Certified Nissan dealer at your earliest convenience in order to arrange your appointment. **If a warning lamp illuminates at vehicle startup (and remains illuminated) please contact your local Nissan dealer for immediate assistance.** To minimize any inconvenience to you, it is important that you have an appointment before bringing your vehicle to the dealer for service. Please bring this notice with you to your service appointment. Detailed instructions have been sent to your EV Certified Nissan dealer.

If you have additional questions you may contact the may contact the Nissan LEAF Call Center, Nissan North America, Inc., P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-877-N0-GAS-EV-(1-877-664-2738).

If the dealer fails to, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-NISSAN1 (1-800-647-7261). You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.