



Mercedes-Benz

Mercedes-Benz USA, LLC

**IMPORTANT SAFETY RECALL 2016030006**  
**This notice applies to your vehicle, WDDUG6DB8FA123456**  
**Tire Label Information**  
**NHTSA Recall # 16V093**

Bernhard J. Glaser  
Vice President &  
Managing Director  
Vans USA

April, 2016

2016030006  
WDDUG6DB8FA123456  
Daniel Selke  
1 Mercedes Drive  
Montvale, NJ 07645

Dear Mercedes-Benz Sprinter Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daimler AG (DAG), the manufacturer of Mercedes-Benz Sprinter vehicles, has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2015 and Model Year 2016 Mercedes-Benz Sprinter vehicles. Our records indicate that your vehicle is included in the affected population of vehicles.

**WE SENT YOU THIS NOTICE BECAUSE WE ARE CONCERNED ABOUT YOUR SAFETY.**

Certain Sprinter vehicles were equipped with tire pressure labels that show an incorrect (higher) maximum load capacity. If the wheel load, the axle load and/or the permissible total vehicle weight is exceeded, the handling characteristics such as braking response or neutral steer might deteriorate. This could increase the risk of a crash. An authorized Mercedes-Benz Sprinter dealer will replace the tire label with one that shows the correct load capacity.

**This service will be provided free of charge.** We are dedicated to always delivering the Best or Nothing – and respect for your time is a top priority. While the minimum repair time is approximately one half hour, your dealer can provide you with a better estimate of the overall time for this service visit. As a matter of normal service process, an authorized Mercedes-Benz Sprinter dealer will also check for other repair measures which might be applicable to your vehicle and this may increase the required working time.

For additional information and to schedule an appointment please contact **MERCEDES-BENZ OF ANYTOWN, 201-555-1234** or another authorized Mercedes-Benz Sprinter dealer, at your earliest convenience. To locate additional authorized dealers see [www.sprintervansusa.com/dealer-locator](http://www.sprintervansusa.com/dealer-locator). **Please mention you are scheduling an appointment to replace the tire label under Recall Campaign # 201603XXXX.** You may be asked for your 17-digit Vehicle Identification Number (VIN) which, for your convenience, is located above your name at the top of this letter.

If you are no longer the vehicle owner, or have a change of address, please complete the reverse side of this letter and return the complete letter in the enclosed envelope. If this is a leased vehicle and the lessor and registered owner receive this notice, please forward this information by first class mail to the lessee within 10 days to comply with federal regulations.

If a Mercedes-Benz Sprinter dealer for any reason is unable to remedy the situation without charge, or within a reasonable amount of time, pursuant to law 49 U.S.C. Chapter 301, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience this situation may cause you.

Sincerely,

Mercedes-Benz USA, LLC  
One Mercedes Drive  
P.O. Box 350  
Montvale, NJ 07645-0350  
Phone (201) 573-0600  
Fax (201) 573-0117  
[www.MBUSA.com](http://www.MBUSA.com)



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**IMPORTANT**

IF FOR ANY REASON YOU DO NOT NOW OWN THIS VEHICLE OR HAVE A CHANGE OF ADDRESS, PLEASE COMPLETE THE SECTION BELOW, PLACE IN THE ENCLOSED ENVELOPE, AND DROP IN ANY MAIL BOX. IF POSSIBLE, PROVIDE THE NAME AND ADDRESS OF THE PRESENT OWNER SO THAT WE MAY CONTACT THEM.

- SCRAPPED**
- STOLEN**
- OTHER** \_\_\_\_\_
- SOLD**                                      **I HAVE SOLD THE VEHICLE TO:**
- MY NEW ADDRESS IS:**

**NAME** \_\_\_\_\_

**STREET** \_\_\_\_\_ **APT.** \_\_\_\_\_

**CITY** \_\_\_\_\_ **STATE** \_\_\_\_\_ **ZIP** \_\_\_\_\_

**PHONE** \_\_\_\_\_

**THANK YOU FOR YOUR COOPERATION**