



**AUTOMOBILE DIVISION**  
American Honda Motor Co., Inc.  
1919 Torrance Blvd., - P.O. Box 2215  
Torrance, CA 90509-9870

March 2016

NHTSA Recall 16V-074

## **IMPORTANT SAFETY RECALL**

This notice applies to your vehicle:

Dear

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

### **What is the reason for this notice?**

Honda has decided that a defect which relates to motor vehicle safety exists in certain 2016 model year Civic vehicles equipped with a 2.0L engine. The snap rings securing the piston pin to the piston in your vehicle's engine may be missing or improperly installed. Engine vibration could then unseat the piston pin from the piston, resulting in engine seizure. If the engine seizes, it will cause unexpected deceleration and loss of motive power, increasing the risk of crash. Engine block damage could also occur and allow for engine oil leakage, increasing the risk of fire in the presence of an ignition source.

### **What should you do?**

Call any authorized Honda dealer and make an appointment to have your vehicle inspected. If necessary, the dealer will replace the defective piston assembly and any damaged engine components. This inspection and possible repair will be performed **at no cost to you**.

Once you make an appointment for your vehicle, be advised that the complete inspection and repair time may take approximately 2.5 hours; however, please ask your dealer for the specific time your vehicle will need to be at the dealership.

### **Who to contact if you experience problems?**

If you are not satisfied with the service you receive from your Honda dealer, you may write to:

American Honda Motor Co., Inc.  
Honda Automobile Customer Service  
Mail Stop 500-2N-7A  
1919 Torrance Blvd.  
Torrance, CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Ave., SE  
Washington, DC 20590

Or call the toll-free Safety Hotline at 888-327-4236 (TTY 800-424-9153), or go to <http://www.safercar.gov>.

### **What to do if you feel this notice is in error:**

Registration records indicate that you are the current owner or lessee of a 2016 Honda Civic involved in this campaign. If this is not the case, or the name/address information is not correct, please complete and sign the Information Change Card and return it in the enclosed postage-paid envelope. We will then update our records.

### **Lessor Information:**

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

### **If you have questions:**

If you have any questions about this notice, or need assistance with locating a Honda dealer, please call Honda Automobile Customer Service at 1-888-234-2138. U.S. customers can also locate a dealer online at [www.Hondacars.com](http://www.Hondacars.com). Customers in U.S. territories, please contact your local dealer/distributor.

We apologize for any inconvenience this recall may cause you.

Sincerely,

**American Honda Motor Co., Inc.**  
**Honda Automobile Division**

Campaign #JX9 / Service Bulletin #16-017