



SUZUKI MOTOR OF AMERICA, INC.

# IMPORTANT SAFETY AND EMISSIONS RECALL

This Notice Applies to Your Suzuki Vehicle Identification Number (VIN)  
XXXXXXXXXXXXXXXXXXXX

January 29, 2016

Dear Suzuki Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act, and Environmental Protection Agency (EPA) and California Air Resources Board (CARB) regulations.

Suzuki Motor Corporation has decided that three defects that relate to motor vehicle safety exist in certain 2014-2015 DL1000A/AA motorcycles. The three defects are described below.

Defect #1 (listed below) could also affect emissions control performance, so this campaign is also being conducted as an emissions recall.

What are the defects and what is Suzuki Motor of America, Inc. doing to correct them?

**Defect #1**

The wiring harness may contact the bottom of the fuel tank due to improper routing. Vibration from riding can cause the wiring insulation to wear off, allowing the bare wire to contact the fuel tank, creating a short circuit. As a result, the engine may stall while riding, increasing the risk of a crash. Emissions control performance could also be affected.

Your Suzuki dealer will inspect the wiring harness and, if necessary, the harness will be rerouted and/or repaired.

**Defect #2**

If the ignition switch connector is splashed with a corrosive liquid such as salt water, the terminals can corrode. If the corrosion progresses, the ignition lead wire and wire harness terminals of the connector can be connected, completing the power circuit independent of the ignition switch. Under this condition, the engine cannot be stopped by turning off the ignition key. The corrosion can also lead to a loss of electrical power. If electrical power is lost, the engine may stall and it may not be possible to restart it, increasing the risk of a crash.

Your Suzuki dealer will install a cover on the ignition switch connector, and if corrosion is found on the terminals, replace the ignition lead wire and wire harness.

**Defect #3**

The battery ground connection may develop poor conductivity due to corrosion or a weak connection to the painted surface of the crankcase to which it is attached. This could cause the engine to stall and prevent it from being restarted, increasing the risk of a crash.

Your Suzuki dealer will relocate the battery ground connection to an unpainted surface and will replace the ground wire protector with a high-heat-resistant tube to protect the wire from the exhaust pipe that is near the new location.

## IMPORTANT NOTICE FOR CALIFORNIA RESIDENTS

**The California Air Resources Board requires that all applicable emission recall campaigns be completed prior to California registration renewal. If you do not have this recall campaign performed, you will not be able to renew your California vehicle registration.**

**After completing the recall service, your California Suzuki dealer will give you a "Proof of Correction" certificate. If required, present this certificate to the Department of Motor Vehicles when renewing your California registration.**

What you should do:

Make sure you are prepared for the recall service by taking the following steps:

- Before taking your vehicle to your dealer, contact them as soon as possible to make an appointment for the recall service. Be prepared to provide them with the VIN of your vehicle (provided at the top of this notice).
- Please take this notice to your dealer to help your dealer process your claim.

What to do if you receive this notice in error:

This notice was mailed to you according to the latest information that is available to us. If you no longer own the Suzuki motorcycle described in this notice, please complete and return the attached Change of Address/Ownership card to Suzuki Motor of America, Inc., and forward this recall information to the current owner (if known).

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Customer reimbursement for prior repairs related to this safety and emissions recall:

If your motorcycle is included in this recall and you have paid for repairs related to this safety and emissions recall, you may be eligible for full or partial reimbursement.

Please note the following conditions for reimbursement:

- Only repairs made to address the defects that led to this recall are reimbursable. Additional expenses such as towing, car rental, accommodations, damage repairs, etc., will not be reimbursed. Reimbursement will not be provided for routine scheduled maintenance.
- Reimbursement may be limited to the suggested list price for parts, the Suzuki published flat rate time allowance for the repair, and the labor rate that an authorized Suzuki dealer in the same area would charge for the same repair.
- An owner will not be eligible for reimbursement if the expenses for repairs are incurred more than 10 days after the date of this notice.
- Reimbursement claims may also be excluded when adequate documentation is not submitted by the claimant. This includes a proof of ownership, a repair order, and proof of payment for the repair.

To apply for reimbursement:

- 1) Go to [www.suzukicycles.com](http://www.suzukicycles.com).
- 2) Select Safety Recalls at the lower right side of the home page.
- 3) When the page refreshes, select Recall Notification Letters.
- 4) Select Wiring Harness Reimbursement.

Emission Warranty Provision

In order to ensure your full protection under the emission warranty provisions, it is recommended that you have your vehicle serviced as soon as possible. Failure to do so could be determined as lack of proper maintenance of your vehicle. Eligibility for the recall service will not be denied solely because you installed non-Suzuki parts or had repairs performed by someone other than an authorized Suzuki dealer.

Who to contact if you experience problems:

Your Suzuki dealer can provide you the fastest response to your questions or concerns about this safety and emissions recall campaign. If you have any difficulty with this recall campaign, you may contact the Suzuki Motor of America, Inc., Customer Service Department for assistance at (714) 572-1490 during the hours of 7:00 AM to 4:30 PM Pacific Time. Please have your vehicle identification number (VIN) ready when calling.

If you need to locate your nearest Suzuki Motorcycle Dealer, please visit [www.suzukicycles.com](http://www.suzukicycles.com) and click on the "FIND A DEALER" tab, which is located in the upper right corner of our website.

If you believe that Suzuki Motor of America, Inc., has failed to provide the safety and emissions recall campaign service without charge or is unable to do so within a reasonable time, you may submit a complaint to the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington D.C., 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-888-424-9153) or go to [www.safercar.gov](http://www.safercar.gov).

We apologize for any inconvenience this recall campaign causes you. We hope you understand that your safety and satisfaction are important priorities for us.

Sincerely,

Suzuki Motor of America, Inc.