



SUZUKI MOTOR OF AMERICA, INC.

IMPORTANT SAFETY RECALL

This Notice Applies to Your Motorcycle VIN: JS1VP5 [REDACTED]

January 8, 2015

Dear Suzuki Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Suzuki Motor Corporation has decided that a defect which relates to motor vehicle safety exists in certain 2013 and 2015 model year SFV650 motorcycles.

What is the problem?

During assembly, Fuel Tank Breather Hose No. 1 may not have been positioned properly under the fuel tank, and the hose may be kinked. If the hose is kinked, airflow through the hose is restricted and the internal pressure of the tank can become abnormally high or low, causing the tank to deform and possibly crack. If the fuel tank develops a crack, a fuel leak can occur, increasing the risk of a fire.

What is Suzuki Motor of America, Inc., doing to solve the problem?

Your dealer will replace Fuel Tank Breather Hose No. 1 and, if necessary, the fuel tank. This procedure will take approximately 1 hour to complete. Parts are available now, and there will be no charge to you for any recall service related parts or labor.

What you should do:

Make sure you are prepared for the recall service by taking the following steps:

- Before taking your motorcycle to your dealer, contact them as soon as possible to make an appointment for the recall service.
- Be sure to provide your dealer with your motorcycle's VIN so they can order the necessary parts for the repair.
- Please take this letter to your dealer to help your dealer process your claim.

What to do if you receive this letter in error:

This notice was mailed to you according to the latest information that is available to us. If you no longer own the Suzuki motorcycle described in this letter, please complete and return the enclosed Change of Address/Ownership card to Suzuki Motor of America, Inc., and forward this recall information to the current owner (if known).

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Customer reimbursement for prior fuel tank replacement or other repairs related to this safety recall:

If your motorcycle is included in this recall and you have paid for replacement of the fuel tank or other repairs related to improper assembly of the Fuel Tank Breather Hose No. 1, you may be eligible for full or partial reimbursement.

Please note the following conditions for reimbursement:

- Only repairs made to address the defect that led to this recall are reimbursable. Additional expenses such as towing, car rental, accommodations, damage repairs, etc., will not be reimbursed. Reimbursement will not be provided for routine scheduled maintenance.
- Reimbursement may be limited to the suggested list price for parts; the Suzuki published flat rate time allowance for the repair, and the labor rate that an authorized Suzuki dealer in the same area would charge for the same repair.
- An owner will not be eligible for reimbursement if the expenses for repairs are incurred more than 10 days after the date of the last owner notification letter sent by Suzuki Motor of America, Inc.
- Reimbursement claims may also be excluded when adequate documentation is not submitted by the claimant. This includes proof of ownership, a repair order, and proof of payment for the repair.

To request reimbursement for a previous repair, contact your Suzuki Motorcycle Dealer.

Who to contact if you experience problems:

Your Suzuki dealer can provide you the fastest response to your questions or concerns about the SFV650 Fuel Tank Breather Hose No. 1 Safety Recall. If you have any difficulty with this recall campaign, you may contact the Suzuki Motor of America, Inc., Customer Service Department for assistance at (714) 572-1490 during the hours of 7:00 AM to 4:30 PM Pacific Time. Please have your vehicle identification number (VIN) ready when calling.

If you need to locate your nearest Suzuki Motorcycle Dealer, please visit www.suzukicycles.com and click on the "FIND A DEALER" tab, which is located in the upper right corner of our website.

If you believe that Suzuki Motor of America, Inc., has failed to provide the recall service without charge or is unable to do so within a reasonable time, you may submit a complaint to the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington D.C., 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-888-424-9153) or go to: www.safercar.gov.

We apologize for any inconvenience this recall campaign causes you. We hope you understand that your safety and satisfaction are important priorities for us.

Sincerely,

Suzuki Motor of America, Inc.