



American Honda Motor Co., Inc.
1919 Torrance Boulevard
Torrance, CA 90501-2746
Phone (310) 783-2000

December 2015

NHTSA Recall 15V-821

IMPORTANT SAFETY RECALL

This notice applies to your vehicle.

Dear VFR1200F/FD Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

What is the reason for this notice?

Honda has decided that a defect which relates to motor vehicle safety exists in all 2010 and 2012-2013 model year Honda VFR1200F/FD motorcycles. The drive shaft universal joint bearing may not have been properly assembled. An improperly assembled or prematurely worn universal joint bearing may cause the universal joint to separate or break. If the universal joint separates, drive force will be lost; if the universal joint breaks, it may cause the rear wheel to lock while riding. Either outcome increases the risk of a crash.

What should you do?

Call any authorized Honda motorcycle dealer and make an appointment to have your motorcycle's drive shaft replaced **at no cost to you**.

While American Honda expects to receive the first shipment of remedy parts in late December, 2015 to January, 2016, if you are concerned about the potential of experiencing symptoms of the defect before remedy parts are available, you may bring your motorcycle into a Honda motorcycle dealership for inspection. If your drive shaft fails inspection, it will be replaced with a new, pre-countermeasure part, and you will be asked to return to have the drive shaft replaced with the remedy part, once available. Once you make an appointment for your vehicle, be advised that the complete inspection and repair time may take approximately 1.0 to 1.2 hours; however, please ask your dealer for the specific time your vehicle will need to be at the dealership.

For assistance with locating a Honda motorcycle dealer, you may call Honda Motorcycle Customer Support at:

1-866-784-1870 or use the "find a dealer" option on www.powersports.honda.com

Who to contact if you experience a problem?

You may write to or call:

American Honda Motor Co., Inc.
Motorcycle Customer Support
Mail Stop 100-4C-7B
1919 Torrance Blvd.
Torrance, CA 90501-2746.
1-866-784-1870

If you believe that American Honda or the dealer has failed or is unable to remedy the safety defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave., SE
Washington, DC 20590

Or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to:
[http:// www.safercar.gov](http://www.safercar.gov)

What to do if you feel this notice is in error.

Registration records indicate that you are the current owner of a 2010 or 2012-2013 VFR1200F/FD involved in this campaign. If this is not the case, or the name/address information is not correct, please fill out and return the enclosed, postage-paid Information Change Card. We will then update our records.

What if you already had your vehicle repaired for this issue?

If you previously paid to have the drive shaft universal joint shaft repaired or replaced, you may be eligible for reimbursement. Refer to the attached Instructions for Reimbursement for the eligibility requirements and the reimbursement procedure.

Lessor Information:

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

**American Honda Motor Co., Inc.
Motorcycle Division**

Campaign #JW2 / Service Bulletin: VFR1200F/FD #1