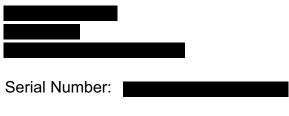


## **IMPORTANT SAFETY RECALL INFORMATION**

## **CERTIFIED MAIL/RETURN RECEIPT REQUESTED**

November, 2015



Dear Maserati Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Maserati S.p.A. and MNA have determined that the above described vehicle's, were potentially manufactured with an inconsistent cable layout/installation of the alternator-starter motor protective electrical insulation sealing cap (at the starter motor), and an insufficient number of starter motor cable portion clamps/straps. Note that this is a one piece cable design that branches off to the alternator as well.

The alternator-starter motor electrical wiring harness cable is subjected to vehicle/engine vibrations. Through normal use, over time, and without the protective electrical insulation sealing cap in its proper position at the starter motor, and without additional cable securing clamps/straps, the alternator-starter motor cable attaching end may become progressively loose, with the potential to contact the surrounding surfaces of the engine block assembly. An incorrectly protected starter motor cable end, in conjunction with a loose cable, can lead to the alternator-starter motor cable damage and several electrical problems such as, intermittent electrical anomalies, no vehicle start and vehicle battery drain conditions. This can also include, in the most severe of cases, an engine compartment fire, potential for engine stalling and increase the risk of a crash.

The remedy for the affected vehicles involves the check and replacement of the alternator-starter motor wiring harness. The remedy procedure may require up to 4.2 hours to complete, and will be performed free of charge.

Continued on next page



## **IMPORTANT SAFETY RECALL INFORMATION**

Since your vehicle is among those that may be affected by the above condition, we ask you to contact any Authorized Maserati Dealer in order to arrange for this recall action to be performed on your automobile. Please plan, however, to leave your vehicle with the dealership to allow the dealer some flexibility for scheduling your repairs. By the time you receive this letter, the Authorized Maserati Dealers will have been supplied with the necessary instructions and components to perform the recall. If the dealer fails or is unable to make the necessary repairs free of charge within a reasonable time, or if you have any problem obtaining the needed repair, you should inform the national headquarters of Maserati North America, Inc., at:

Maserati North America, Inc. 270 Sylvan Avenue Englewood Cliffs, NJ 07632 (201) 816-2600 (Consumer Relations)

If you believe that Maserati has failed to remedy the defect described in this letter free of charge to you and within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration U.S. Department of Transportation, 1200 New Jersey Avenue, S.E., Washington DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <a href="http://www.safercar.gov">http://www.safercar.gov</a>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten working days. If you no longer own this vehicle or your address has changed, <u>please complete the enclosed prepaid</u> <u>yellow card and return it to Maserati North America, Inc.</u>

We urge you to comply with this notice promptly and we apologize for any inconvenience this may cause you.

Sincerely,

Daniel Doku Manager, Certification & Compliance Department