



AUTOMOBILE DIVISION  
American Honda Motor Co., Inc.  
1919 Torrance Blvd., P.O. Box 2215  
Torrance, CA 90509-9870

October 2014

NHTSA Recall 14V-639

**IMPORTANT SAFETY RECALL NOTICE**

Dear Acura MDX Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

**What is the reason for this notice?**

Acura has decided that a defect which relates to motor vehicle safety exists in certain 2014-2015 model year MDX vehicles. Low temperatures may affect the ability of the driver's and front passenger's seatbelt to extend and retract. A seatbelt that cannot be used properly by the seated occupant increases the risk of injury in a crash.

**What should you do?**

Call any authorized Acura dealer and make an appointment to have your vehicle's front driver and passenger seatbelts replaced **at no cost to you**. We encourage you to contact the dealer ahead of time to assure that the correct parts for your vehicle will be available at your appointment. The complete process may take approximately 60 minutes; however, your vehicle will need to be at the dealer for a longer period of time. We recommend that you plan to leave your vehicle for a half day to allow the dealer flexibility in scheduling.

**Who to contact if you experience problems.**

If you are not satisfied with the service you receive from your Acura dealer, you may write to:

American Honda Motor Co., Inc.  
Acura Client Relations  
Mail Stop 500-2N-7E  
1919 Torrance Blvd.  
Torrance, CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Ave., SE  
Washington, DC 20590

You can also call the toll free Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

**What to do if you feel this notice is in error.**

Registration records indicate that you are the current owner or lessee of a 2014-2015 MDX involved in this campaign. If this is not the case, or the name/address information is not correct, please complete and sign the Information Change Card and return it in the enclosed postage-paid envelope. We will then update our records.

**Lessor Information.**

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

**If you have questions.**

If you have any questions about this notice, or need assistance with locating an Acura dealer, please call Acura Client Relations at 1-800-382-2238, and select option 4. U.S. clients can also locate a dealer online at [myAcura.com](http://myAcura.com). Clients in U.S. territories, please contact your local dealer/distributor.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

**AMERICAN HONDA MOTOR CO., INC.**  
Acura Automobile Division

Campaign #JK7 / Service Bulletin #14-038