



Herndon, September 17, 2012

Mr.
Name.....
Street.....
City... State.... Zip Code...

Automobili
Lamborghini America LLC

Power steering system update

Your Lamborghini Gallardo with chassis number: «VIN».....

Dear Sir/Madam,

As a result of the continuous product monitoring, Automobili Lamborghini S.p.A. has found that, in rare cases, under persistent severe load conditions, the power steering high pressure pipe could be damaged, which could result in a small fluid leakage. Leaking fluid could touch hot engine areas, result in smoke and increase the risk of a fire. For safety reasons it is therefore necessary to repair these vehicles.

Your vehicle is one of the models affected

Please contact an authorized Lamborghini Dealer without any delay to arrange an appointment. Please bring this letter and your Service Booklet with you when you visit the dealer, so that we can make all necessary entries.

If you detect the presence of red fluid on the floor at the rear left side of your vehicle or smoke occurring in the same area, please contact your Lamborghini dealer to get your vehicle towed.

We will update the power steering system **free of charge** in the estimated time from 2 to 5 business days depending on car configuration.

Any Lessor that receives this notification must send a copy of this notice to the Lessee.

200 Ferdinand Porsche Drive
Herndon, VA 20171
USA
Telephone +1-866-681-6276
Fax +1-703-364-7015



If you have any queries regarding this notification please contact:

Automobili Lamborghini America LLC

Tel.: +1-866-681-6276 (from 09.00 am to 05.00 pm EST)

e-mail: USAServiceDepartment@lamborghini.com

Fax: +1-703-364-7015

Also your authorized Lamborghini Dealer is available to assist you at any time.

Any owner who has already incurred costs to repair the problem addressed by this recall, will be reimbursed by Automobili Lamborghini. This includes all customer payments toward the power steering high pressure pipe on affected vehicles prior to this recall (other than those caused by accident or abuse). Contact your authorized Lamborghini dealer for the reimbursement and present the invoice demonstrating the power steering high pressure pipe replacement.

We are sure you will appreciate the need for this precautionary measure, and regret any inconvenience caused by the extra workshop visit.

If you have sold your vehicle or have taken it out of service, please complete the enclosed reply sheet and return it to us by e-mail or fax as soon as possible.

Your co-operation will be appreciated.

Yours sincerely,

Michael Lock
Chief Operating Officer
Automobili Lamborghini America LLC

Renè Suelzner
Head of After Sales
Automobili Lamborghini America LLC



Automobili Lamborghini America LLC

Customer Service and Spare Parts

Fax: +1-703-364-7015

E-mail: USAServiceDepartment@lamborghini.com

REPLY SHEET:

Vehicle Chassis No.: _____

Vehicle cannot be checked because it has been:

☐ **scrapped**

☐ **stolen**

☐ **sold to a domestic buyer**

☐ **sold to an overseas buyer**

to following new address:

Name: _____

First Name: _____

Street: _____ **Nr.** _____

ZIP Code: _____ **City:** _____

Country: _____

Date / Signature: