

From: Broadcast Messaging System
To: [DL-BMS Message Monitors](#)
Subject: Safety Recall 17V-XXX: Autoliv Air Bag Module(s)
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Publish Date: February 23, 2017
From: Technical Service
Expiration Date: March 09, 2017

DCSnet Message
Urgent



Subject: **Safety Recall 17V-XXX: Autoliv Air Bag Module(s)**

BMW AG is conducting a Voluntary Safety Recall on certain Model Year 2017 BMW 4 Series Convertible and M4 Convertible vehicles involving certain air bags from supplier Autoliv.

This new recall is an extension to the previous recall 16V-914.

Attached is Service Information bulletin B72 02 17, Legal Notification and Q&A for more details.

You will be updated when additional information becomes available.

Sincerely,
Technical Service

Attachments:

-  [B720217_Recall_Notice\[818f0354\].pdf](#)
-  [B720217\[818f0353\].pdf](#)
-  [B720217_20170223_MY2017_Fxx_AutolivAirBags_QandA\[818f0352\].pdf](#)
-  [B720217_Recall_Notice\[818f0354\].pdf](#)
-  [B720217\[818f0353\].pdf](#)
-  [B720217_20170223_MY2017_Fxx_AutolivAirBags_QandA\[818f0352\].pdf](#)

Recipients: BMW Passenger Cars, CC-All
BMW Passenger Cars, All Offerings, All Regions, All Areas, All Departments, All Personnel



SI B72 02 17
Safety Belts and Accessories (Body)

February 2017
Technical Service

RECALL 17V-XXX: AUTOLIV AIR BAG MODULE(S)

MODEL

F33 (4 Series Convertible)	F83 (M4 Convertible)
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SITUATION

BMW AG is conducting a Voluntary Safety Recall on certain Model Year 2017 BMW 4 Series Convertible and M4 Convertible vehicles involving certain air bags from supplier Autoliv. Depending upon the vehicle model, and the specific VIN, the air bag affected could be one or both of the front seat-mounted side air bags.

Approximately 275 vehicles are affected by this recall.

This new recall is an extension to the previous recall 16V-914 announced in SIB 720116. The repair is the same, the number of affected vehicles has been increased.

Vehicles in dealer inventory are affected by this recall and delivery stop. Vehicles which are affected will show the campaign as "Open" when checked either in AIR or ISPA Next. Once the Warranty Vehicle Inquiry system is updated on Friday, February 24, 2017, it will display the same information. The affected vehicles will be identified with the comment: **Recall B720217 Autoliv Air Bag Module.**

This bulletin will be updated with repair instructions, parts and warranty information when it becomes available.

A Q &A has been attached for further information.

ATTACHMENTS

View PDF attachment [B720217_20170223_MY2017_Fxx_AutolivAirBags_QandA.](#)

View PDF attachment [B720217 Recall Notice.](#)

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SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: 17V-XXX: Autoliv Air Bag Module(s) B72 02 17

BMW AG is conducting a Voluntary Safety Recall (effective February 23, 2017) on certain Model Year 2017 BMW 4 Series Convertible and M4 Convertible vehicles involving certain air bags from supplier Autoliv.

Owners will be notified by First Class mail about the Recall and will be instructed to bring their vehicles in for a free repair when parts are available.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

**Autoliv Air Bags
Safety Recall 17V-xxx
Model Year 2017
BMW 4 Series Convertible / M4 Convertible
Rolls-Royce Dawn
*Last Updated 02/23/2017***

Q1. Which BMW Group models in the US are potentially affected by this Safety Recall?

Approximately 292 BMW Group vehicles, consisting of 271 Model Year 2017 BMW 4 Series Convertible and M4 Convertible, and 21 Model Year 2017 Rolls-Royce Dawn vehicles, produced between September and October 2016, are potentially affected.

Q2. What is the specific issue?

This safety recall involves certain driver and/or passenger front seat-mounted side air bags from supplier Autoliv which may not have been produced to specifications.

Q2a. Is this issue related to Takata Air Bags?

No.

Q2b. Which specific air bag is affected on my vehicle?

The driver and/or passenger, front seat-mounted side air bag is potentially affected.

Q3. What can happen as a result of this issue?

If the air bag was not produced to specifications, then in a crash of sufficient severity, the air bag may not deploy, increasing the risk of injury.

Q4. How did BMW Group become aware of this issue?

BMW Group became aware of this issue through its quality control procedures.

Q5. Why are other BMW Group vehicles not included in this Safety Recall?

Other vehicles were equipped with Autoliv air bags that were produced to specifications.

Q6. Can I determine if this issue exists in my vehicle?

No.

Q7. Can I continue to drive my vehicle?

Yes.

However, when you receive a letter asking you to have this recall performed by an authorized BMW center (or Rolls-Royce Motor Cars dealer), please do so as soon as possible. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

Q8. How will my vehicle be repaired?

The air bag(s) will be replaced.

**Autoliv Air Bags
Safety Recall 17V-xxx
Model Year 2017
BMW 4 Series Convertible / M4 Convertible
Rolls-Royce Dawn
*Last Updated 02/23/2017***

Q9. Is BMW Group aware of any accidents, injuries, or fires involving these BMW Group vehicles associated with this Safety Recall?

No.

Q10. How will I be informed of this Safety Recall?

You will receive a letter in March via First Class mail advising you of this recall and to immediately schedule an appointment with an authorized BMW center (*or Rolls-Royce Motor Cars dealer*) to have this recall performed.

- You can locate your nearest authorized BMW center at www.bmwusa.com/dealers.
- You can locate your nearest authorized Rolls-Royce Motor Cars dealer at www.rolls-roycemotorcars.com/dealer.
- To ensure BMW has your most recent contact and vehicle information, please register your vehicle at www.bmwusa.com/myBMW.

Registration is free, and will give you access to factory initiated campaigns and other information specific to your BMW.

Q11. How long will the repair take?

This repair may take several hours; however, additional time may be required depending upon your BMW center's (*or Rolls-Royce Motor Cars dealer's*) schedule. The repair will be performed free of charge by your authorized BMW center (*or Rolls-Royce Motor Cars dealer*).

Q12. Do I have to wait for my letter in order to have my vehicle serviced?

Yes. We are in the process of implementing this program to ensure that the necessary parts, tools and procedures are available, prior to contacting you to schedule your vehicle to have this safety recall performed.

- For the latest updates to this recall, please visit www.bmwusa.com/recall.
- For the latest updates to this recall, please visit www.rolls-roycemotorcars.com/recall.