



SAFETY RECALL 17V-105 (TC 2017-088)

DEALER INVENTORY WITHOUT BODY AUTOMATIC TRANSMISSION MOUNTING BRACKET INSPECTION PROCEDURE

AFFECTED VEHICLES

- 2015-2017MY N-Series Vehicles Without Bodies Equipped with 4HK1 Diesel Engines and Produced Between 8/1/2014 and 5/18/2016

SERVICE INFORMATION

Isuzu Motors Limited has decided that a safety related defect exists in certain 2015-2017MY N-Series Vehicles equipped with 4HK1 Diesel Engines and Produced Between 8/1/2014 and 5/18/2016.

The following service procedure applies to affected vehicles in dealer inventory that are not equipped with bodies. Dealers should complete this procedure and submit claims for reimbursement as soon as possible.

Vehicles that are equipped with bodies require Campaign procedures and parts that will become available at a later date. Vehicles with bodies **must** remain in dealer inventory until the complete Campaign bulletin is released and the Campaign procedures are performed.

NOTE: Dealers are to confirm vehicle eligibility prior to beginning repairs by using the Isuzu Vehicle Inquiry System (IVIS). Not all vehicles may be involved.

INSPECTION PROCEDURE

1. Remove the two (2) 14mm nuts that hold on the DEF line bracket (Figure 1). Move the DEF line bracket assembly back out of the way (Figure 2).

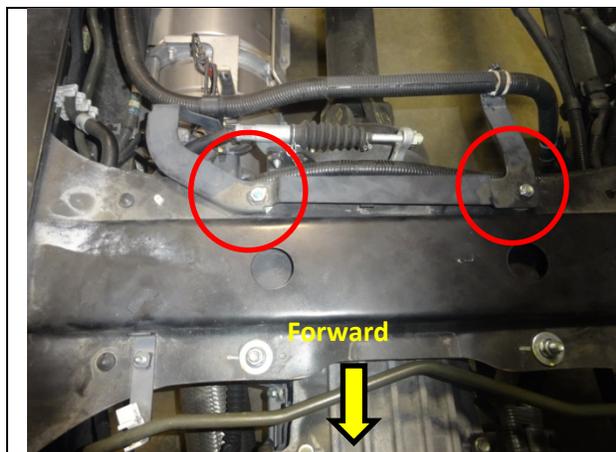


Figure 1

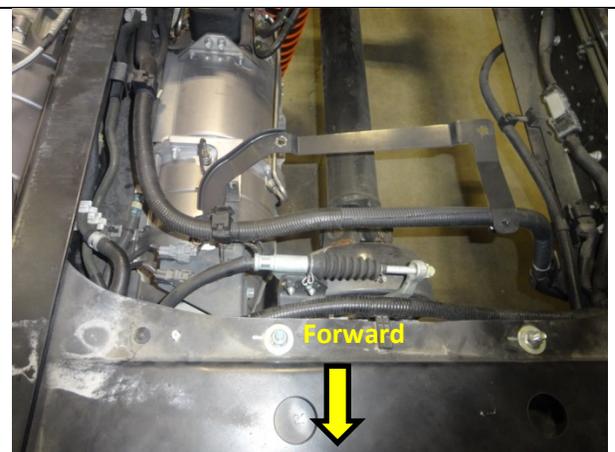


Figure 2

Isuzu Commercial Truck of America, Inc.
Customer Relations Department

1400 S. Douglass Road, Suite 100, Anaheim, CA 92806 *1-866-441-9638

2. Thoroughly clean the area surrounding the four (4) rear transmission mounting locations and put a paint mark on each nut and the frame cross-member to mark the original position of each nut (Figures 3 and 4).

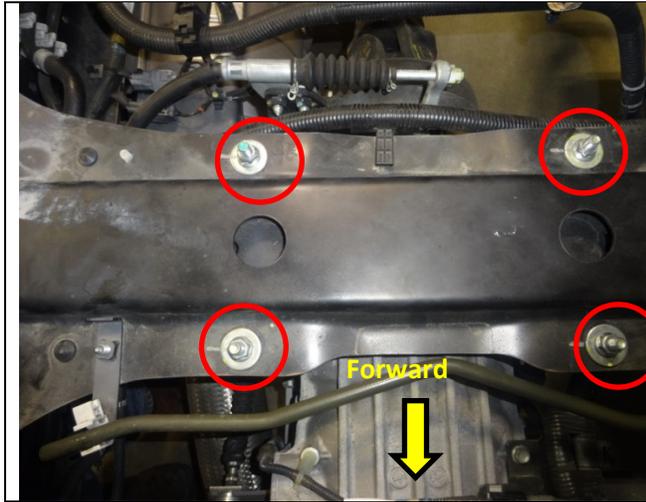


Figure 3



Figure 4

3. Loosen one mounting nut 90° and then tighten the nut to 30.0 Nm (22.1 ft/lbs). Perform this procedure for all four (4) nuts.

IMPORTANT: Tighten to exactly 30.0 Nm (22.1 ft/lbs). DO NOT tighten beyond 30.0 Nm (22.1 ft/lbs).

4. Check **each nut** to see if the paint mark on that nut is within the 90° loosening arc after torquing. (Figures 5 and 6):
 - a. If the paint mark on **all four nuts** stays **within the 90° arc (as shown in Figure 5)**, the vehicle passes inspection. Proceed to Step 5.

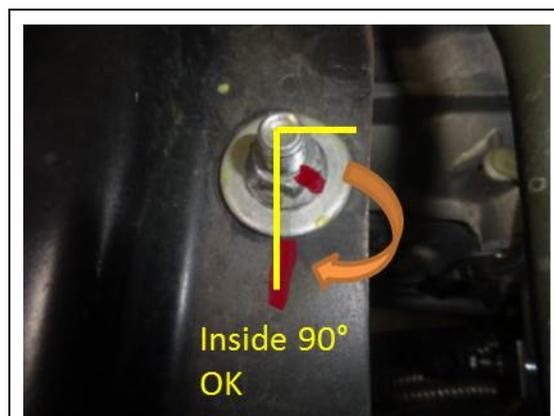
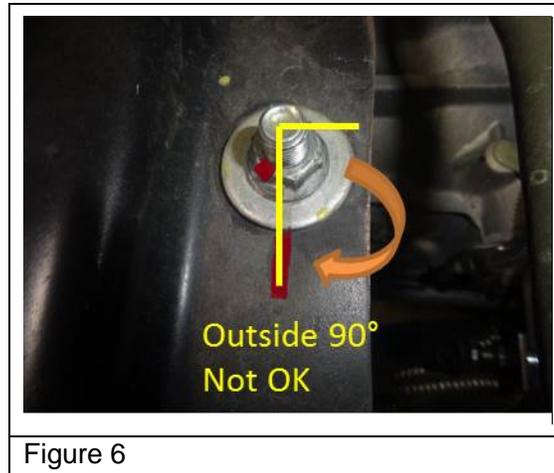


Figure 5

- b. If the paint mark on **any of the nuts** is **not within the 90° arc** (as shown in **Figure 6**), the vehicle does not pass inspection. **Hold this vehicle in Dealer Inventory until Campaign parts and additional repair information becomes available.** Reinstall the DEF line bracket, skip the remaining steps and proceed directly to the Claim Information section.



5. Torque all four (4) 14mm nuts to 51.2 Nm (37.8 ft/lbs).
6. Reinstall the DEF line bracket and torque the two (2) nuts to 37.3 Nm (27.5 ft/lbs).
7. Using a ball-point pen, fill in a Campaign Label (Part No. 2-90028-700-0) with Campaign Number 17V-105 (US) or 2017-088 (Canada), Isuzu dealer code, and the repair date.
8. Affix the campaign label onto the driver's side B-pillar and proceed to the Claim Information section.

ISUZU
CAMPAIGN NUMBER

DEALER CODE: _____
REPAIR DATE: _____
<small>P/N 2-90028-700-0</small>

CLAIM INFORMATION

Refer to the Isuzu ICS Claims Processing Manual for details on Campaign Claim Submission.

NOTE: As soon as the inspection procedure is completed, submit the claim with the applicable Labor Code as indicated below.

Labor Code	Description	Labor Hours
V1701A	AT Mount Safety Recall Dealer Inventory Without Body – Inspection Passed	0.3
V1701B	AT Mount Safety Recall Dealer Inventory Without Body – Inspection NOT Passed	0.1