From: **Broadcast Messaging System** To: **DL-BMS Message Monitors**

Subject: Delivery Stop.Recall 17V-XXX: Fuel Tank Vent Line

Date: Friday, February 10, 2017 6:25:56 PM

Publish Date: February 10, 2017 Technical Service Expiration Date: February 24, 2017 **DCSnet Message Urgent**



Subject: Delivery Stop.Recall 17V-XXX: Fuel Tank Vent Line

BMW AG is conducting a Voluntary Safety Recall on Model Year 2014 to Model Year 2017 BMW i3 REx Vehicles produced from Start-of-Production through December 2016. This recall involves the fuel tank vent line.

Any i3 REx in your inventory within the above production dates is affected by this recall and must not be sold prior to performing the recall.

Attached is Service Information bulletin B13 01 17 for more details.

You will be updated when additional information becomes available.

Sincerely,

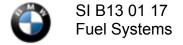
Technical Service

Attachments:

- B130117 Recall Notice[818da845].pdf
- B130117[818da844].pdf
- B130117 2017-I01-FuelTankVentLine-Q A[818da840].pdf
- B130117 Recall Notice[818da845].pdf
- B130117[818da844].pdf
- B130117 2017-I01-FuelTankVentLine-Q A[818da840].pdf

Recipients:

BMW Passenger Cars, CC-All BMW Passenger Cars, All Offerings, All Regions, All Areas, All Departments, All Personnel



February 2017
Technical Service

DELIVERY STOP/RECALL 17V-XXX: FUEL TANK VENT LINE

MODEL

101 (i3 REx)

SITUATION

BMW AG is conducting a Voluntary Safety Recall on Model Year 2014 to Model Year 2017 BMW i3 REx Vehicles **produced from Start-of-Production through December 2016.** This recall involves the fuel tank vent line.

Any i3 REx in your inventory within the above production dates is affected by this recall and must not be sold prior to performing the recall.

Approximately 19,100 vehicles are affected. At the present time, the VINs have not been loaded into the Warranty Inquiry in DCS. This safety recall involves a section of the fuel tank vent line which is adjacent to the protecting sleeve of the positive battery cable. Over time, due to relative movement of the line and the sleeve, this could lead the fuel tank vent line to wear through (chafe). If the fuel tank vent line wore through, this could result in a leak, allowing fuel vapor in the engine compartment, and increasing the risk of a fire.

This bulletin will be updated with repair instructions, parts and warranty information as soon as they become available.

ATTACHMENTS

View PDF attachment **B130117 2017-I01-FuelTankVentLine-Q&A**.

View PDF attachment **B130117 Recall Notice_draft**.

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SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 17V-XXX: Fuel Tank Vent Line B13 01 17

BMW Group is conducting a Voluntary Safety Recall (effective February 9, 2017) involving the fuel tank vent line in BMW i3 REx models.

Owners will be notified by First Class mail about the Recall and will be instructed to bring their vehicles in for a free repair when parts are available.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

Fuel Tank Vent Line Safety Recall 17V-xxx Model Year 2014 – 2017 BMW i3 REx Last Updated 02/09/2017

Q1. Which BMW models in the US are potentially affected by this Safety Recall?

Approximately 19,130 Model Year 2014 – 2017 BMW i3 REx models in the US, produced between March 2014 and December 2016, are potentially affected.

Q2. What is the specific issue?

This safety recall involves a section of the fuel tank vent line which is adjacent to the protecting sleeve of the positive battery cable. Over time, due to relative movement of the line and the sleeve, this could lead the fuel tank vent line to wear through (chafe).

Q3. What can happen as a result of this issue?

If the fuel tank vent line wore through, this could result in a leak, allowing fuel vapor in the engine compartment, and increasing the risk of a fire.

Q4. How did BMW become aware of this issue?

BMW became aware of this issue through its quality control procedures.

Q5. Why are other BMW vehicles not included in this Safety Recall?

This issue is unique to the i3 REx models and its enclosed engine compartment.

Q6. Can I determine if this issue exists in my vehicle?

No.

Q7. Can I continue to drive my vehicle?

Yes. However, when you receive a letter asking you to have this service performed by an authorized BMW center, please do so as soon as possible. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

Q8. How will my vehicle be repaired?

The fuel tank vent line will be inspected and, if necessary, replaced. For all affected vehicles, a clip will be attached between the vent line and the B+ cable to prevent contact and possible chafing.

Q9. Is BMW aware of any accidents, injuries, or fires involving these BMW vehicles associated with this Safety Recall?

No.

Q10. How will I be informed of this Safety Recall?

If your vehicle is affected, you will receive a <u>letter in March</u> via First Class mail advising you of this recall, and requesting that you schedule an appointment with an authorized BMW center for service and repair. You can locate your preferred BMW center at <u>www.bmwusa.com/dealers</u>.

Fuel Tank Vent Line Safety Recall 17V-xxx Model Year 2014 – 2017 BMW i3 REx Last Updated 02/09/2017

To ensure BMW of North America, LLC has your most recent contact and vehicle information, please register your vehicle at http://www.bmwusa.com/myBMW. Registration is free, and will give you access to factory initiated campaigns and other information specific to your BMW vehicle.

Q11. How long will the repair take?

This repair may take several hours; however, additional time may be required depending upon your BMW center's schedule. The repair will be performed free of charge by your authorized BMW center.

Q12. Do I have to wait for my letter in order to have my vehicle serviced?

Yes. BMW is in the process of implementing this program to ensure that the necessary parts, tools and procedures are available at its authorized BMW centers, prior to contacting you to schedule your vehicle to have this safety recall performed. For the latest updates to this recall, please visit www.bmwusa.com/recall.

Q13. I see the "TREAD Act Customer Reimbursement Plan" attached to my letter. Can you explain what that is about? Am I eligible for reimbursement?

If you have already had this repair performed at your own expense, you may be eligible for reimbursement of certain expenses that you incurred.