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January 2017

Technical Service

# RECALL 17V-XXX: REPLACE INSTRUMENT PANEL

# **MODEL**

# **SITUATION**

BMW AG is conducting a Voluntary Safety Recall on four (4) F48 vehicles from Model Year 2016 to Model Year 2017 involving the replacement of the instrument panel.

The instrument panel was not produced to specifications by the supplier. Therefore, the passenger's front air bag may not deploy as intended.

This bulletin will be updated with repair instructions, parts and warranty information when it becomes available.

## **SAFETY RECALL NOTICE**

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 17V-XXX: Replace Instrument Panel B51 01 17

BMW Group is conducting a Voluntary Safety Recall (effective January 26, 2017) involving the instrument panel in certain BMW X1 SAVs.

Please note that all affected vehicles are at authorized BMW centers.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

## Instrument Panel – Passenger Front Air Bag Safety Recall 17V-xxx Model Year 2016-2017 BMW X1 SAV Last Updated 01/26/2017

**Note to Customer Relations & authorized BMW centers:** No customer vehicles are affected. All potentially affected vehicles were stopped, and are being repaired at authorized BMW centers.

#### Q1. Which BMW Group models in the US are potentially affected by this Safety Recall?

Four (4) Model Year 2016-2017 BMW X1 SAVs in the US are potentially affected.

#### Q2. What is the specific issue?

This safety recall involves the instrument panel which was not produced to specifications by the supplier. If an accident were to occur in which deployment of the passenger front air bag was necessary, then air bag deployment may be impaired.

#### Q3. What can happen as a result of this issue?

If deployment of the passenger front air bag was impaired, then insufficient restraint could be provided to the front passenger, increasing the risk of injury.

#### Q4. How did BMW Group become aware of this issue?

BMW Group became aware of this issue through its quality control procedures.

#### Q5. Why are other BMW Group vehicles not included in this Safety Recall?

Other vehicles were manufactured with instrument panels produced to specifications by the supplier.

#### Q6. Can I determine if this issue exists in my vehicle?

No. However, your vehicle, if affected, has already had the instrument panel replaced at an authorized BMW center prior to sale.

#### Q7. Can I continue to drive my vehicle?

Yes.

#### Q8. How will my vehicle be repaired?

Your vehicle, if affected, has already had the instrument panel replaced at an authorized BMW center prior to sale.

# Q9. Is BMW Group aware of any accidents, injuries, or fires involving these BMW Group vehicles associated with this Safety Recall?

No.

#### Q10. How will I be informed of this Safety Recall?

Your vehicle, if affected, has already had the instrument panel replaced at an authorized BMW center prior to sale.

## Instrument Panel – Passenger Front Air Bag Safety Recall 17V-xxx Model Year 2016-2017 BMW X1 SAV Last Updated 01/26/2017

### Q11. How long will the repair take?

Your vehicle, if affected, has already had the instrument panel replaced at an authorized BMW center prior to sale.

#### Q12. Do I have to wait for my letter in order to have my vehicle serviced?

Your vehicle, if affected, has already had the instrument panel replaced at an authorized BMW center prior to sale.