



ABOVE & BEYOND

NOTIFICATION OF SAFETY RECALLS Q650 AND Q651: FRONT LOWER CONTROL ARM TO KNUCKLE JOINT FIXING SERVICE BULLETIN

13-DEC-16 | NO.: SRE16-10 | SEC.: RECALL | MKT.: USA

Jaguar Land Rover North America, LLC has informed the National Highway Traffic Safety Administration (NHTSA) of its intent to perform a voluntary Safety Recall involving certain 2016-2017 model year Land Rover Discovery Sport and Range Rover Evoque vehicles imported into the United States market. Information relating to the proposed Recall will be posted on the NHTSA website.

United States Federal regulations require that retailers must be advised of this Recall notification within three working days after government notification.

United States Federal law requires retailers to complete any outstanding safety Recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a retailer could result in a civil penalty of up to \$21,000.00 per vehicle.

This Recall Service Bulletin serves as notification to all Land Rover retailers in the United States that any affected new vehicles may not be sold and delivered for customer use until the Recall repair is completed.

DESCRIPTION OF ISSUE

An issue has been identified on a limited number of vehicles within the Affected Vehicle Range where the front suspension lower control arm fastener may fail due to a manufacturing process error.

AFFECTED VEHICLE RANGE

Discovery Sport (L550)

Model Year 2016-2017

VIN: SALCR2BG5GH626821-SALCR2BG1HH641625

Range Rover Evoque (L538)

Model Year 2016-2017

VIN: SALVP2BG4GH158935-SALVP2BG9HH175876

A total of 220 vehicle are affected.

EFFECT ON VEHICLE OPERATION

Where the fastener has failed, the wheel knuckle could separate from the front suspension lower control arm which could affect vehicle handling and increase the risk of a crash.

SERVICE PROGRAM / REWORK ACTION

Owners will be notified by mail and instructed to take their vehicle to a Land Rover retailer who will replace the affected front suspension lower control arm-to-wheel knuckle fastener and apply the correct torque.

There will be no charge to owners for this action.

OWNER NOTIFICATION

Owner notification is expected to occur on or before 20 January 2017.

ACTION TO BE TAKEN

Check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action.

Retailers are required to **HOLD** affected new vehicles that are within your control and refrain from releasing the vehicles for **new vehicle sale** pending completion of the rework action. Jaguar Land Rover North America recommends that affected sales demonstrator and loaner vehicles are repaired before use and that used vehicles are repaired before sale.

Sold vehicles will be subject to the standard Recall notification and Recall bulletin process detailing the action required for vehicles in the hands of owners.

A Technical Bulletin will be published once repair instructions are finalized and all required parts have been procured. This Service Bulletin will be updated once this information is available.

Thank you for your cooperation in this matter. Jaguar Land Rover North America apologizes for any inconvenience this may cause.