

December 13, 2016

ATTENTION: KIA DEALER PRINCIPALS

In accordance with the requirements of the National Traffic and Motor Vehicle Safety Act, Kia Motors America, Inc. has decided that certain 2016-2017 MY Sorento and 2017 MY Sportage vehicles equipped with an accessory trailer hitch may fail to conform to the requirements of Federal Motor Vehicle Safety Standard ("FMVSS") No. 108, "Lamps, Reflective Devices, and Assoc. Equipment." The trailer hitch was supplied by Mobis Parts America and distributed/installed by Kia Motors America or its authorized Kia dealers. The tow hitch module may malfunction resulting in continuous illumination of the trailer's brake and/or turn signal bulb(s) when the wiring harness is connected to the trailer. If this condition occurs, the driver's intent to stop, turn or change lanes may not be visible to other drivers, thereby increasing the risk of a crash. Kia will replace the trailer hitch wiring harness at no cost to the customer.

The Technical Service Bulletin (TSB) that provides Vehicle Repair Procedures, Affected VIN Production Range, and Warranty Claim Information <u>will be released in early January 2017</u>, <u>when the remedy parts become available</u>, and will be posted on the Kia Global Information System (KGIS) at www.kiatechinfo.com at that time.

Your Service Manager was sent a copy of the owner notification letter, a Q&A guide for recall questions, both of which describe the non-compliance and the resulting risk to motor vehicle safety. Once the TSB is released in early January, 2017, the list of retailed 2016-2017 MY Sorento and 2017 MY Sportage vehicles equipped with an accessory hitch will be posted on WEBDCS.

Owners will be mailed notice of this recall on January 18, 2017.

NHTSA ADVISORY: It is a violation of Federal law for a dealer to deliver a new motor vehicle covered by this notification under a sale or lease until the non-compliance is remedied.

LEGAL LIABILITY NOTICE: Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia Motors America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this service campaign, and for no other purpose.

We appreciate your attention and cooperation in completing this voluntary non-compliance recall campaign. If you have any questions, please contact your Kia District Parts/Service Manager.

Sincerely,

Neem Van der Reest Quality Analysis Manager

Attachments