

- Date: September 22, 2016
- To: Audi Dealer Principal, Service Manager, Warranty Administrator, Sales Manager & Parts Manager
- From: Audi Customer Protection
- Subject: Upcoming Safety Recall 97CB Side Marker Lights Certain 2015-2017 MY Audi Vehicles

We would like to inform you of an upcoming safety recall. Please refer to the attached Campaign Data Sheet for additional information. Repairs on affected vehicles can begin on September 23, 2016.

Dealers must ensure that every affected inventory vehicle has this campaign completed <u>before</u> <u>delivery to consumers</u>.

IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

<u>New Vehicles in Dealer Inventory:</u> It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

<u>Pre-Owned Vehicles in Dealer Inventory</u>: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

If you have any questions or require additional assistance, please contact Warranty. As always, any press inquiries should be directed to Audi Public Relations.

Audi Customer Protection

Attachment: Campaign Data Sheet (1)



## **CAMPAIGN DATA SHEET**

CAMPAIGN TYPE	Safety Recall
SAGA CODE	97CB
MARKET(S)	United States and Canada
AFFECTED VEHICLES	Certain 2015-2017 MY Audi vehicles: • 2016-2017 MY Audi TT Coupe • 2016 MY Audi A3, A3 Cabrio, A3 e-Tron, TT Roadster • 2017 MY Audi A4, Q7 • 2015-2017 MY Audi Q3
ТОРІС	Side Marker Lights
PROBLEM DESCRIPTION	Certain vehicles may not comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) 108 – Lamps, Reflective Devices, and Associated Equipment or with Canada Motor Vehicle Safety Standard (CMVSS) 108 - Lighting System and Retroreflective Devices. In a situation where the parking lights are switched on and the vehicle is locked, the side marker lights do not illuminate, which is contrary to the requirements of the standard. This could reduce vehicle visibility, which could increase the risk of a crash causing injury and/or damage to property.
CORRECTIVE ACTION	Update vehicle side marker coding parameters.
CUSTOMER NOTIFICATION DATE	October 2016
ELSA/OMD Web VISIBILITY DATE	On or about September 23, 2016
TOTAL AFFECTED VEHICLE COUNT	<b>USA</b> : 79,900 <b>CANADA</b> : 14,900
APPROXIMATE REPAIR TIME	Up to 40 TU
SPECIAL TOOLS NEEDED?	SEE CAMPAIGN WORK PROCEDURE
PARTS REQUIRED	None; software coding only
EXPIRATION DATE	NONE



ADDITIONAL INFORMATION	Dealers must ensure that every affected inventory vehicle has this campaign completed before delivery to consumers.
	IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS <u>New Vehicles in Dealer Inventory:</u> It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.
	<u>Pre-Owned Vehicles in Dealer Inventory:</u> Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.