

Aftersales Retailer Support Hybrid Powertrain Module Reprogram Voluntary Safety Recall Campaign

Reference: R1623 Date: July 12, 2016

Attention: Retailer Principal, Sales, Parts and Service Managers

A STOP SALE CONDITION IS IN EFFECT.

Affected Models/Years:	Affected	Retailer	SERVICE COMM
	Population:	Inventory:	Activation date:
MY2012-13 M35 Hybrid	1,140	NA	July 12 , 2016

***** Campaign Summary *****

Infiniti has notified the National Highway Traffic Safety Administration (NHTSA) of its intention to recall certain MY2012-13 Infiniti Hybrid M35 vehicles to reprogram the software for the hybrid control module, automatic transmission control unit, and inverter to include logic which will allow the engine to continue operating at reduced power in the event of a cooling system malfunction.

The affected M35 Hybrid vehicles are equipped with a hybrid powertrain system. In the event of a cooling system malfunction resulting in a system overheat condition, a warning telltale will illuminate to warn the driver. If the warning lamp is ignored and the vehicle continues to be operated for a prolonged period of time, the hybrid powertrain control module logic will shut off the engine, as designed, to prevent damage, resulting in an engine stop. The remedy will allow the engine to continue operating at reduced power in the event of a cooling system malfunction instead of shutting off.

IMPORTANT: It is a violation of Federal law for retailers to sell or deliver vehicles in their inventory covered by this notification until the campaign action is performed.

***** What Retailers Should Do *****

- Verify if vehicles are affected by this Voluntary Safety Recall Campaign using Service Comm I.D. <u>R1623</u>
- 2. Retailers should not sell, lease, trade, rent or loan any vehicles in retailer inventory affected by this recall campaign until after the vehicle has been repaired.
- 3. Retailers should use the attached procedure to repair any vehicles subject to this campaign.

***** Release Schedule *****

Parts	Software is now available on ASIST					
	No parts are necessary for this reprogramming					
Repair	 Follow the procedure included in this announcement A campaign TSB is currently under development and will be the subject of a future announcement. 					
Claims	Towing coverage is available should the client's vehicle become inoperable: EXPENSE CODE DESCRIPTION AMOUNT 501 Towing \$100 (Max)					
Owner	Infiniti will begin notifying owners of all potentially affected vehicles in					
Notification	August, 2016 via U.S. Mail.					

***** Retailer Responsibility *****

It is the retailer's responsibility to check Service Comm using the appropriate Campaign I.D. for the campaign status on each vehicle falling within the range of this voluntary safety recall campaign which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in retailer inventory. If a VIN subject to this recall campaign was part of a retailer trade, the letter associated with that VIN should be forwarded to the appropriate retailer for service completion.

Frequently Asked Questions (FAQ):

Q. Is this a safety recall?

A. Yes, a stop sale is in effect for new vehicles in inventory. Infiniti recommends used vehicles in retailer inventory be repaired prior to sale when not required by state laws.

Q. What is the reason for safety recall?

A. The affected M35 Hybrid vehicles are equipped with a hybrid powertrain system. In the event of a cooling system malfunction resulting in a system overheat condition, a warning telltale will illuminate to warn the driver.

Q. What is the possible effect of the condition?

A. If the warning lamp is ignored and the vehicle continues to be operated for a prolonged period of time, the hybrid powertrain control module logic will shut off the engine, as designed, to prevent damage, resulting in an engine stop.

Q. What will be the corrective action for this voluntary safety recall campaign?

A. Infiniti retailers will reprogram the software for the hybrid control module, automatic transmission control unit and inverter to include logic which will allow the engine to continue operating at reduced power in the event of a cooling system malfunction.

Q. How long will the corrective action take?

A. This service, free for parts and labor, should take approximately 1 hour to complete. However, individual Infiniti retailers may require a longer period of time based upon their work schedule.

Q. When will vehicle owners be notified?

A. Infiniti will begin notifying owners in August, asking them to bring their vehicle to an authorized Infiniti retailer to have the software for the hybrid control module, automatic transmission control unit and inverter reprogrammed to include logic which will allow the engine to continue operating at reduced power in the event of a cooling system malfunction.

Q. Are parts readily available?

A. No parts are necessary to perform this reprogramming. The software is available on ASIST.

Q. Is my vehicle safe to drive?

A. Yes.

Q. Will a courtesy vehicle be provided while the retailer is servicing the vehicle?

A. Infiniti may provide a courtesy vehicle for the client to use while their vehicle is being serviced. Courtesy vehicles are subject to availability and not guaranteed. Please check with your retailer for availability and further details.

Q. I have lost confidence in the vehicle. Will Infiniti replace or repurchase the vehicle?

A. The repair will fully correct this condition. As the condition will be corrected, there is no basis for repurchasing or replacing your vehicle.

Q. Is there anything owners can do to mitigate the condition?

A. No. If you received an owner notification letter, please instruct the customer to bring their vehicle to an authorized Infiniti retailer as soon as possible to have the software reprogrammed.

Q. Is there any charge for the repair?

A. No, the repair will be performed for the client free of charge for parts and labor.

Q. Will I have to take my vehicle back to the selling retailer to have the service performed?

A. No, any authorized Infiniti retailer is able to perform the recall campaign.
 For Consumer Affairs: Please inform us of the retailer where you would like to have the corrective action completed.

Q. What model year vehicles are involved?

A. Certain MY2012-13 Infiniti M35 Hybrid vehicles manufactured at the Tochigi, Japan plant.

Q. How many Infiniti vehicles are involved in the campaign?

A. The North American Market is affected as follows:

<u>Region</u>	<u>HY51</u>
USA	1,130
Canada	94
Puerto Rico	6
Guam	4
Total	1,234

Make/Model	Dates of Manufacture
MY2013 JX35	March 23, 2010 to September 9, 2013

Q. Are you experiencing this condition on any other Infiniti (or Nissan) models?

A. No



R1623 – 2012 - 2013 M35 Hybrid Control Module Reprogram

REPAIR OVERVIEW



Modules and order of reprogramming

Order of reprogramming	Control Module	Listed in C-III plus as:	
1	Hybrid Powertrain Control Module	EV/HEV	
2	Traction Motor Controller	MOTOR CONTROLLER	
3	Transmission Control Module	TRANSMISSION	

SERVICE PROCEDURE

IMPORTANT: The reprogramming procedure in this bulletin must be performed 3 separate times to reprogram the control modules for EV/HEV, MOTOR CONTROLLER, and TRANSMISSION.

1. Before continuing, it is IMPORTANT to make sure:

- ASIST on the CONSULT PC has been freshly synchronized (updated) to the current date.
- All CONSULT related software updates (if any) have been installed.

NOTE: The CONSULT PC automatically gets all reprogramming software during ASIST synchronization.

CAUTION:

- Connect the GR8 to the vehicle 12 volt battery and set to ECM power supply mode. If the vehicle battery voltage drops below <u>12.0V or rises above 15.5V</u> during reprogramming, <u>control unit may be damaged</u>.
- Be sure to turn OFF all vehicle electrical loads.
 If a vehicle electrical load remains ON, <u>control unit may be damaged</u>.
- Be sure to connect the AC Adapter. If the CONSULT PC battery voltage drops during reprogramming, the process will be interrupted and <u>control unit may be damaged</u>.
- Turn OFF all external Bluetooth[®] devices (e.g., cell phones, printers, etc.) within range of the CONSULT PC and the plus VI. If Bluetooth[®] signal waves are within range of the CONSULT PC during reprogramming, reprogramming may be interrupted and <u>control unit may be damaged</u>.
- 2. Once all ASIST and CONSULT related updates have been performed, attach the CONSULT PC to the vehicle.
 - Connect the plus VI to the vehicle.
 - Connect the AC adapter to the CONSULT PC.

IMPORTANT: The reprogramming procedure in this bulletin must be performed 3 separate times to reprogram the control modules for EV/HEV, MOTOR CONTROLLER, and TRANSMISSION.

3. Turn ON the CONSULT PC, and then open CONSULT III plus (C-III plus).

NOTE: Make sure all applications other than C-III plus are closed.

- 4. Press the ignition switch twice <u>without</u> depressing the brake pedal.
 - The meter and gauges will illuminate.
 - Make sure the Ready light is OFF.
- 5. Check for stored DTCs in all systems as follows:
 - a. Wait for the plus VI to be recognized.
 - b. Select Diagnosis (All Systems).
 - c. Wait for System Call to complete.
 - d. Check for stored DTCs.
 - If no DTCs found, go to step 6.
 - If any DTCs are found stored:
 - > Perform diagnosis and repairs related to the stored DTC(s), and then erase the DTC(s).
 - \succ When completed, go to step 6.
- 6. Go to Re/programming, Configuration.
 - a. Select the Home button, and then YES to return to the screen shown in Figure 1.
 - b. Select Re/programming, Configuration.

	Back	Home Print S	screen Capture Mode	Corded Help I.S.V VI MI	
	Connection Status			Diagnosis Menu	
		Serial No.	Status	Diagnosis (One System)	
Plus VI is recognized	VI	2300182	Normal Mode/USB		Step
L1*	MI			Diagnosis (All Systems)	5b
			No connection	Re/programming, Configuration	Step 6b
	Application Setting Sub mode ABC Language Setting			Immobilizer	
				Maintenance	
	\$?`	/DR			

Figure 1

7. Check the box for **Confirmed Instructions**, and then select **Next**.

Back Home Print Screen Capture	Measurement Mode	🚓 🔑 🗙 🛿 13.5V VI MI	-			
Configuration	Precaution	Vehicle Selection				
Precaution						
Operating suggestions for reprogramming, Please review the all of precautions, and cli touch "Next".	programming and C/U configration: ck the "Confirm" check box after con	firming the its points. And				
Caution: 1. Follow the operation guide displayed on screen. 2. "Back" and "Home" button may not be used on this flow. -For reprogramming and programming 1. Install the latest version of the CONSULT-III plus sortware, reprogramming/programming data to this CONSULT-III plus PC. 2. Preparation and read the service manual or reprogramming procedure sheet.						
1. Need to write the configuration data to n 2. If writing the wrong configuration data, E	iew ECU, after replace it. ECU can not work. Please write the r	ight data.				
-For ECU Configuration using manual mod 1. Confirm the vehicle's spec and its config configuration data, ECU can not work Bur 2. Operate the saving complete	uration Step	anual. If writing the wrong				
Confirmed instructions		1/1	Next			
	Figure 2					

- 8. If the screen in Figure 3 does not display, skip to step 10.
- 9. If the screen in Figure 3 displays, select Automatic Selection(VIN).

		ver.csP19.10				States
	Eack Home	Print Screen	ne Mosey remert Re	corded Data	13.5V VI MI	🔀
	Configuratio	*	Precaution	Vehicle Selection	Vehicle Confirmation	
Step 9	Automatic S	election(VIN)	Manual Select	ion(Vehicle Name)		
	Vehicle Name :				Model Year :	Sales Channel
	"INFINITI EX35 Camp:P8202	INFINITI G35 Sedan	INFINITI M37/M56	INFINITI QX56	2014	NISSAN
	INFINITI EX35	INFINITI G37 Convertible	INFINITI M45	INFINITI QX60		INFINITI
	INFINITI EX35/EX37	INFINITI G37 Coupe	INFINITI Q45	INFINITI QX60 Hybrid		
	INFINITI FX35/FX45	INFINITI G37 Sedan	INFINITI Q50	INFINITI QX70		
	INFINITI FX35/FX50	INFINITI I30	INFINITI Q50 Hybrid	INFINITI QX80		
	INFINITI FX37/FX50	INFINITI 135	INFINITI Q60 Convertible			
	INFINITI G20	INFINITI JX35	INFINITI Q60 Coupe			
	INFINITI G25/G37 Sedan	INFINITI M35/M45	INFINITI QX4			CLEAR
	INFINITI G35 Coupe	INFINITI M35h	INFINITI QX50			Select
					1/1	Select
-				•		

Figure 3

- 10. Verify the **VIN or Chassis #** matches that of the vehicle.
 - If the correct VIN is displayed, select **Confirm**.

	Reck Reck Print Screen Configuration Please confirm selected information and to touch "Change". Vehi	Image: Non-State State Image: Non-State Image: Non-	
Verify here	VIN or Chassis # Vehicle Name : Model Year		-
		1/1	
		If OK, select	Change

Figure 4

11. Select **Confirm** again.

Back	Home	mt Screen	creen apture	ement de Data	d Pelp	1	(1.8V V	il X 1 Mi		
C C C	programming, onfiguration		/ehicle Confirm	ation	Input VIN	s	ystem Se	election		4/6
Input VIN										
Enter the V According t CONSULT,	'IN number, ar to this operati VIN number y	nd touch ''Co on, in case o ou input is s	nfirm". f specified ope aved as file na	eration that rec me. Therefore	quires to save E , confirm VIN nu	CU infor umber co	mation i prrectly.	nto		
	NISSAN MOTO Service Statements in the service Statements BEEG Statements	R CO, LTD JAPAN 1-123456 Я О с Тый 1,955 х ф 2 илт + алта	NISSAY MOTOE IBERICA VSKJVWR51U012345 1- 2- 2- 1- 2- 2- 1- 2- 2-	S.L JN1BAUJ33 広ちな当 マカム なんな マカム なんな なんな	20123456 設計提覧 設計提覧 設計算 に 時 日 4 公民内 版 公 可 方, 近					
VIN (17 c	or 18 digits)	JIN 11E 1		1910114						
						-				
							Ste 11	p	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	nfirm



12. Use the page arrows to scroll and **select the correct control module** to be reprogrammed.

IMPORTANT: The reprogramming procedure in this bulletin must be performed 3 separate times to reprogram the control modules in this order: EV/HEV, MOTOR CONTROL, and TRANSMISSION.

NOTE: EV/HEV and TRANSMISSION are shown in Figure 6; MOTOR CONTROLLER is not shown.

		States
Back Home Print Screen Capture	Measurement Mode	
Re/programming, Configuration	Input VIN System Selection	Operation Selection 5/6
System Selection		
Touch "system". In case ECU you want to operate is not list	ed below, the vehicle or model year might b	be selected wrong.
	Step 12	
EV/HEV	TELEMATICS	
AIR BAG	HVAC	
HV BATTERY	TRANSMISSION	
BRAKE	Γ	Scroll with
ICC/ADAS		arrows
		2/2
	Figure 6	

13. Wait for System Call to complete, and then select Reprogramming.

		Venicle . LLAI 220 2011	Country . 0.3.A.
	Back Print Screen Screen Mode	nert Recorded Help 10.7V VI	× • • • •
	Re/programming, System Selection	Operation Selection	6/6
	Operation Selection		
	Touch "Operation". In case over write current ECU, touch "Reprogramm In case replacement of ECU, select an operation in RE	ing". PLACE ECU category.	
	REPROGRAMMING]
Step 13	Reprogramming	a want to reprogramming ECU, touch "Reprogran	nming".
	Replacement OF ECU		
	Programming (Blank ECU)]
	Programming After replace	u want to replace ECU, you should operate folic lace ECU, ECU data is saved to CONSULT. se ECU, CONSULT writes ECU data and program	wings. ming data.
	Read / Write Configuration	al Configuration	ady replaced ECU, figuration''.

Figure 7

- 14. When you get to the screen shown in Figure 8, confirm reprogramming applies as follows:
 - A. Find the current **Part Number** and write it on the repair order.

	Configuration Ope	save ECU Data	
	Save ECU Data		
	Touch "Save" to save operation log and Operation log helps to restart next operat after operation has completely finished.	the current part number as listed below to CONSULT. ion by selecting suitable operation log. Operation log is erased	-
	File Label	JW18V7AP1EW	
	Operation	REPROGRAMMING	
Current Part	System		
	Part Number		
mber			
mber	Vehicle		
mber	Vehicle VIN	NATAIFANATASA Jaitswijapaen I	

Figure 8

- B. Compare the P/N written down to the P/Ns in the **Current Part Number** column of **Table A** below:
 - If there is a <u>match</u>, reprogramming <u>applies</u>. Continue with the reprogramming procedure.
 - If there is <u>not a match</u>, this campaign <u>does not apply</u> or it has already been done.
- C. If there is a P/N match as specified above, select **Save**, and then continue with the reprogramming procedure.

MODEL	CONTROL MODULE	CURRENT PART NUMBER (P/N):
2010 2012	EV/HEV	237A0 – 1MG0A, 1MG0B, 1MG0C, 1MG0D 237A0 – 1MG4A, 1MG4B, 1MG4C, 1MG4D 237A0 – 1MG8A, 1MG8B 237A0 – 1PM0A, 1PM0B, 1PM0C, 1PM0D 237A0 – 1PM4A, 1PM4B 237A0 – 1PN0A, 1PN0B
M35 Hybrid	MOTOR CONTROLLER	291A0 – 1MG0B, 1MG1B
	TRANSMISSION	31039 – 3SX0A, 3SX1A, 3SX2A, 3SX3A, 3SX4A, 3SX5A, 3SX9A 31039 – X960A, X961A, X963A, X964A, X966A 31039 – X967D 31039 – 12X0A 31039 – 12X3D

Table A

15. Read the precautions on the C-III plus screen (use page arrow as needed). After reading, select **Confirmed instructions**, and then select **Next**.

Back Image: Configuration Image	B/11
Precaution Operating suggestions: If the reprogramming is unsuccessful ECI is oftware may be damaged and ECI is no longer.	
usable. Please review the all of precautions, and click the "Confirm" check box after confirming the its points.	
Precautions KBefore starting reprogramming> Work preparation	
 Install the latest version of the reprogramming data to this CONSULI-III plus PC. Turn off any wireless devices such as mobile phones, cordless phones, transceivers, etc. -PC preparation 	
 Close all other software except CONSULT-III plus and DO NOT activate any other software. Check that the screen saver is turned OFF. To do this, right-click on the PC Desktop, and select "Properties". Select the Screen Saver tab then select "(None)" from the Screen Saver pull-down menu, and click "OK". 	
3. Operate the PC using the A/C adaptor to keen the battery charged. 4. DO NOT disconnect the VI diagnosis data Step Vehicle preparation 15	
Adjust the battery charger output service and the 12V battery is in the range of 12.0V to 13.5V. For EV, DO NOT charger where the service and the service	
Confirmed instructions 1/2 1/2	Next

Figure 9

NOTE: In some cases, more than one new P/N for reprogramming is available.

- > If more than one new P/N is available, the screen in Figure 10 will display.
- Select and use the reprogramming option that <u>does not</u> have the message "Caution! Use ONLY with ITBXX-XXX".
- If you get this screen and it is <u>blank</u> (no reprogramming listed), it means there is no reprogramming available for that control unit.

Back Home Print Screen Home Configuration Select Program Data	Screen Capture Measurement Recorded Data Precaution Select Program	P 12.3V VI MI n Data Confirm Vehicle Condition	9/11
Touch and select the reprog/pr In case no reprog/programming reprog/programming data in COI System	ogramming data listed below. data is listed below, confirm the vehicle sel NSULT. XXXXX	ection, VIN and	
Current Part Number	Part Number After Repro/programming	Other Information	
XXXXX-XXXXX XXXXX-XXXXX	XXXXX-XXXXX XXXXX-XXXXX		
		0/0	Next

Figure 10

16. Verify the Current Part Number matches the P/N written down in step 14, and then select Next.

Ver.CSP19.10		States
Back Rome Print Screen Capture	Mose Recorded Data	🐩 💥 🖿 🔜 🔀
Configuration	Confi	rm Vehicle
Select Program Data		
Confirm the detail listed below, and touch -In case the screen to select reprog/program vehicle. -In case the part number after reprogramming selection, VIN and reprog/programming data	"Next" if OK. nming data is NOT displayed, only one data is avail ng is wrong, touch "Re-select", and confirm the vel in CONSULT.	lable for this hicle
Part Number After Repro/programming		
Current Part Number	28608-1111	
Vehicle	VU7 INFINITEQUO	
VIN	UNTER/794FB2EM	
System		
Other Information	Venife D/Ne	Re-select
Expected time to finish re/programming	above, then	Next
	select Next	

Figure 11

17. Confirm battery voltage is correct, and then select Next.

NOTE: Battery voltage must stay within the specified range to make the indicator turn green.



- 18. Confirm all items on the C-III plus screen are OK (green), then select Start.
 - The reprogramming process begins when Start is selected.

NOTE: For reprogramming to continue, vehicle 12V battery voltage must stay within 12 volts and 15.5 volts.

· · · · · · · · · · · · · · · · · · ·					States
Back Time Print Screen	Screen Capture	Burement Mode	d 😯 Help	13.8V	
Re/programming, Configuration	Select Progra	ım Data	Confirm Vehicle Condition	Trans	10/11
Confirm Vehicle Condition					
Confirm the vehicle condition as Then, confirm that judgment for al out of range, reprogramming or pro	listed below, se I items indicate ogramming may	t the vehicle co OK, and touch ' stop.	ndition correctly. 'Start". In case the veh	nicle con batter	itor 12V y voltage nere
Monitor Item	Value	Unit	Judgment	Condition	
BATTERY VOLTAGE	14.1	v	ок		
VEHICLE SPEED	0	km/h	ок		
PRESENT GEAR POSITION	N/P		ок		
CHARGE RELAY READY REQ	Off		ок		
HIGH VOLTAGE SUPPLY	STOP		ок		
			[Step 18	Start
		Figure	e 13		

19. Wait for both bar graphs to complete.



Figure 14

20. When the screen in Figure 15 displays, reprogramming is complete.

NOTE: If the screen in Figure 15 does <u>not</u> display (indicating that reprogramming did <u>not</u> complete), refer to the information on page 13.

21. Select Next.

G CONSULT-III plus Ver.	VIN:	Vehicle :	Country : U.S.A.
Back Back	Screen Capture	Image: Weight of the last of th	VI MI
Re/programming, Configuration	Transfer Data Co	nfirm Result	12/12
Confirm Result			
Reprogramming or programming is Touch "Next" to continue operation.	completed.		
		00	
			Step 21
	Figure	15	

NOTE:

- In the next step, on page 14, you will perform DTC erase
- DTC erase is required before C-III plus will provide the final reprogramming confirmation report.

Do not disconnect plus VI or shut down C-III plus if reprogramming does not complete.

If reprogramming does <u>not</u> complete and the "!?" icon displays as shown in Figure 16:

- Check battery voltage (12.0–15.5 V).
- Ignition is ON, not ready.
- External Bluetooth[®] devices are OFF.
- All electrical loads are OFF.
- Select <u>retry</u> and follow the on screen instructions.
- <u>"Retry" may not go through on first</u> attempt and can be selected more than once.

CONSULT II plus Ver	WN CONTRACT	Vehide		County: Japan
Bart Bart Print Screen	Heat areases	tescided Help	15.2V VI MI	
Netprograming.	Transfer Seta	Corfirm Result		13/13
onfirm Result				
Reprogramming or progamming is not o operation on this ECU Touch "Reby" to letty reprogramming or	completed propertly, b r programming.	ut you can retry reprog	programming	
Part number after Reprogramming		28482-3330	CX.	
Part number before Reprog/programming		284B2-XXXX	CX	
Vehicle		QASHQAI	5	
VIN		SJNFDNJ10U10	00000	
System		вси		
Date		26/07/2011 16.3	30.00	Patry
Form Code				

Figure 16

If reprogramming does \underline{not} complete and the "X" icon displays as shown in Figure 17:

- Check battery voltage (12.0 15.5 V).
- CONSULT A/C adapter is plugged in.
- Ignition is ON, not ready.
- Transmission is in Park.
- All C-III plus / VI cables are securely connected.
- All C-III plus updates are installed.
- Select <u>Home</u>, and restart the reprogram procedure from the beginning.

a consocrational the	VIN: Vehicle : QASHQAI	County : Japan
Bark Hone Prist Screet	Kreen house Recorded Hou	🔿 🍠 🗙 🖿 🔜 🔀
S configition	Transfer Esta	9/9
onfirm Result		
Reprogramming is not completed prop -Print this screen as needed. Confirm (with precedure. -Restart CONSULT with disconnecting	ang. CONSULT version, IGN/Power switch position, shift p VI once, and start the reprogramming again.	osition and etc
Part number after Resnos/procumming	284E2-XXXXX	
Current part number	284E2-3XXXX	
Current part number	284E2-XXXXX QASHQAI	
VIN	28482-XXXXX QASHQAI SJNFDNJ10U100000	
Vehicle VIN System	28482-XXXXX QASHQAI SUNFDNJ10U100000 BGM	
Vahicle VIN System Date	284E2-XXXXX QASHQAI SUNFDNU10U100000 BCM 23107/29111 16:30:00	
Vehicle Vill System Date	28482-XXXXX QASHQAI SUNFDNU10U100000 BCM 23/07/2011 16:30,00	

Figure 17

22. Erase all DTCs as follows:

- a. Turn "ignition" OFF.
 - The screen in Figure 18 will read OFF after pressing the power switch once.

Image: Back Image: Series Image: Series
According to the instruction below, erase All DTCs.
Turn the ignition switch to the OFF position. Turn ignition switch OFF position
Current status of ignition switch ON OFF
Figure 18

- b. Turn the ignition ON, not Ready (press switch twice, no foot on brake).
 - The screen in Figure 19 will read **ON** after pressing the power switch twice.

Back Binne Print Screen	Screen Capture Mode	Recorded Data	12.6V VI	× 🗭 📃 🔀
Re/programming, Configuration	Confirm Result	Erase All DTCs	Print Result / Operation Compl	lete 13/14
Erase All DTCs				
According to the instruction below,	erase All DTCs.			
1 Turn the ignition switch to the OF	F position.		(Sock	
Current status of ignition switch	OFF	OF	FF to DN	OFF

Figure 19

- c. Wait for the bar graph in the **ERASE** window to complete 100%.
- d. Select Next.

		ver.CSP19.10				-			States	
de Back	Home	Print Screen	Screen Capture	Moasurement. Mode	Recorded Data	e Belge	() 13.6V	VI MI		<
%	Re/programmir Configuration	*	Confi	rm Result	Era	se All DTCs	Print Operatio	Result / n Complete	13/1	4
Erase All	DTCs									
Accord 1 Tur If the	Ing to the inst rn ignition swite Step 22c It actual vehicl	ch to tus c e ignition swit	teh, touch "	'NEXT" to g	o to the ne	xt screen.		FF		and the second s
								Step 22d	Next	
				F	igure	20				

- 23. Verify the P/N has changed (before and after reprogramming P/Ns should be different).
 - a. Print a copy of the screen in Figure 21 by selecting **Print**.
 - b. Attach the copy to the repair order.
 - c. Once a copy has been printed, select **Confirm**.

Ver.CSP19.10			States
teck Homo Print Screen Capture	Measurement Mode Recorded Data Help		🔀
Configuration	se All DTCs Print Result / Operation Complete]	14/14
Print Result / Operation Complete			
All tasks are completed. Confirm LAN acce in case CONSUL: can NOT immediately ac temporally storage of this page. Touch "Sc Data Folder" on desk top, and open the fold	iss, touch "Print" to print out this pag cess to LAN or printer, Screen Capture ren Capture", and save it. Screen capt er named "ScreenImages".	e. function is available for ture data is in "Cill plus	
Part number after Reprog/programming	Step 🗾 🚬 🕬 💷 🗖		
Part number before Reprogiprogramming			
Vehicle	11/307 (04)301/00	190 -	
VIN	UIVI SVUAR20M	Step	
System	I DACTH I	23a	Print
Date	942.442301.309 of 401	31A01	
		Step 23c	Confirm

Figure 21

24. After confirmation has completed, select Home

<complex-block><complex-block><complex-block><complex-block><complex-block><complex-block></complex-block></complex-block></complex-block></complex-block></complex-block></complex-block>					
Weigregramming: Erase AII DTCs Print Result / Operation Complete Print Result / Operation Complete Italia	Back Home Print Sc	reen Screen Measurement Mode	Recorded Help	12.5V VI MI	
Print Result / Operation Complete In case CONSULT can Ny temporally storage of this Data Folder" on desk top Part number after Reprog/programming Part number before Reprog/programming Vehicle VIN Bate Date 1/11 System Date 1/11 Step 24 Figure 22	Configuration	Erase All DTCs	Print Result / Operation Complete		14/14
All tasks are completed In case CONSULT can Ny temporally storage of this Data Folder" on desk top Part number after Reprog/programming Vehicle VIN System Date 1/1 Step 24 Figure 22	Print Result / Operation Compl	ete			
In case CONSULT can Nt temporally storage of this Data Folder" on desk top Part number after Reprog/programming Vehicle VIN Bate Date Date Date Date Date Date Date D	All tasks are completed.	firmation			
Part number after Reprog/programming Vehicle VIN Bystem Date 1/1 24 Figure 22	In case CONSULT can N(temporally storage of this Data Folder'' on desk top,	"Complete Operation" S backing Home once. In necessary document, to	Screen is no longer shown case "Complete Operatio ouch "Cancel" to back pre	n after for n'' Screen is is evious screen.	
Part number before Reprog/programming Vehicle VIN System Date 1/11/2012 2:04:13 PM 1/1 Confirm Figure 22	Part number after Reprog/programming				
VIN Home Cancel Print Date 1/11/2012 2:04:13 PM Confirm 24 1/1 Confirm	Part number before Reprog/programming Vehicle				
System Print Date 1/11/2012 2:04:13 PM Step 24 1/1 Confirm Figure 22	VIN	Home	Cancel		
Date 1/11/2012 2:04:13 PM	System				Print
Step Confirm 24 1/1 Confirm	Date		1/11/2012 2:04:13 P	м	
Figure 22		Step 24		1/1	Confirm
		Fic	oure 22		

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- 25. Repeat the entire reprogramming procedure for MOTOR CONTROLLER.
- 26. Repeat the entire reprogramming procedure for TRANSMISSION.
- 27. Check and erase any stored DTCs in all systems as follows:
 - a. Select Diagnosis (All Systems).
 - b. Wait for System Call to complete.
 - c. Check and erase any stored DTCs.
- 28. Disconnect C-III plus from the vehicle.
- 29. Turn the ignition OFF.
- 30. Disconnect the GR8 from the 12V battery.

CLAIMS INFORMATION

Submit a "CM" line claim using the following claims coding:

CAMPAIGN ("CM") I.D.	DESCRIPTION	OP CODE	FRT
R1623	Reprogram EV/HEV, MOTOR CONTROLLER, and TRANSMISSION	R16230	1.0 hrs.

CAMPAIGN ("CM") I.D.	DESCRIPTION	OP CODE	FRT
R1623	Reprogram not needed	R16231	0.3 hrs.