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# NISSAN BULLETIN

## Stop Lamp Switch Voluntary Safety Recall Campaign

Reference: PC464  
Date: June 22, 2016

Attention: Dealer Principal, Sales, Service & Parts Managers

### UPDATE June 22, 2016

**The announcement from June 1, 2016 has been revised to include:**

- Bulletin **NTB16-062** is now available. The interim inspection procedure will be removed from ASIST.
- **Please discard earlier versions of this bulletin.**

**A STOP SALE CONDITION IS IN EFFECT.**

Affected Models/Years:	Affected Population:	Dealer Inventory:	SERVICE COMM Activation date:
MY2013 Pathfinder (R52)	90,760	N/A	June 1, 2016

**\*\*\*\*\* Campaign Summary \*\*\*\*\***

Nissan is conducting a Voluntary Safety Recall Campaign on certain MY2013 Nissan Pathfinder vehicles and a very small number of early MY2014 Pathfinders to inspect and, if necessary, re-install the stop lamp switch and replace the stop lamp relay.

Due to potentially incorrect installation of some of the stop lamp switches at the point of assembly, the stop lamp switch on some of the affected vehicles may malfunction over time and cause the stop lamps to remain illuminated when the service brakes are not being applied, and could also negate the brake-shift interlock. This could increase the risk of a crash, or risk of a rollaway if the vehicle is inadvertently shifted out of the Park position.

Nissan is committed to a high level of customer safety, service, and satisfaction and are working with dealers to provide an outstanding ownership experience.

**IMPORTANT: It is a violation of Federal law for retailers to sell or deliver vehicles in their inventory covered by this notification until the campaign action is performed.**

**\*\*\*\*\* What Dealers Should Do\*\*\*\*\***

1. Verify if vehicles are affected by this Voluntary Safety Recall Campaign using Service Comm I.D. **PC464.**
  - **New vehicles in dealer inventory can be also be identified using DCS (Sales-> Vehicle Inventory, and filter by Open Campaign).**
    - Refer to NPSB 15-460 for additional information
2. Dealers should not sell, lease, trade, rent or loan any vehicles in dealer inventory affected by this recall campaign until after the vehicle has been repaired.
3. Dealers will inspect the stop light switch, using campaign repair bulletin **NTB16-062.**
  - If no repair is needed, dealers may submit the claim (using PC4640), and release the vehicle with no further action.

- If repair is needed, dealers should order the appropriate part. **Once the vehicle has been repaired**, dealers should submit the claim using the claims coding provided, and release the vehicle.

**NOTE: If applicable, do not submit the claim until parts have been received and the vehicle has been repaired.**

4. If a retailed vehicle affected by these campaign ID visits the dealer for service, the dealer should inform the customer about the recall campaign and communicate that parts may need to be ordered.

**\*\*\*\*\* Release Schedule \*\*\*\*\***

<b>Parts</b>	<ul style="list-style-type: none"> <li>• Parts are not needed for this activity unless the inspection result is NG. Nissan only anticipates about <b>2%</b> of the affected vehicles will actually require replacement.</li> <li>• Parts replaced under this campaign activity may be collected. <b>Follow the inspection procedure outlined in the campaign bulletin NTB16-062 prior to determining the necessity of replacing any parts.</b></li> <li>• Pursuant to APRM policy <b>2.33.13</b>, dealers are expected to comply with the parts return procedure. <b>Dealers will be charged back for parts and labor found to be out of compliance with inspection and repair guidelines.</b></li> <li>• <b>NOTE: Parts requested are VIN and repair order specific. It is important for dealers to return parts applicable to the VIN and repair order identified.</b></li> </ul>
<b>Repair</b>	<ul style="list-style-type: none"> <li>• <b>NTB16-062</b></li> </ul>
<b>Owner Notification</b>	Nissan will begin notifying owners of all potentially affected vehicles in <b>May, 2016</b> via U.S. Mail.

**\*\*\*\*\* Dealer Responsibility \*\*\*\*\***

It is the dealer’s responsibility to check Service Comm using the appropriate Campaign I.D. for the campaign status on each vehicle falling within the range of this voluntary safety recall campaign which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in dealer inventory. If a VIN subject to this recall campaign was part of a dealer trade, the letter associated with that VIN should be forwarded to the appropriate dealer for service completion.

**NISSAN NORTH AMERICA, INC.**  
Aftersales DIVISION

**Frequently Asked Questions (FAQ):**

**Q. Is this a safety recall?**

A. Yes, a Stop Sale is in effect.

**Q. What is the reason for safety recall?**

A. Due to potentially incorrect installation of some of the stop lamp switches at the point of assembly, the stop lamp switch on some of the affected vehicles may malfunction over time and cause the stop lamps to remain illuminated when the service brakes are not being applied, and could also negate the brake-shift interlock.

**Q. What is the possible effect of the condition?**

A. The stop lamp switch on some of the affected vehicles may malfunction over time and cause the stop lamps to remain illuminated when the service brakes are not being applied, and could also negate the brake-shift interlock.

**Q. What will be the corrective action for this voluntary safety recall campaign?**

A. Nissan dealers will inspect the stop lamp switch adjustment and, if necessary, adjust the stop lamp switch and replace the stop lamp relay.

**Q. How long will the corrective action take?**

A. The inspection and, if necessary, repair should take less than 1 hour to complete. However, the Nissan dealer may require your vehicle for a longer period of time based upon their work schedule. All services will be provided at no cost for parts and labor.

**Q. When will vehicle owners be notified?**

A. Nissan will notify owners in July 2016, asking them to bring their vehicle to an authorized Nissan dealer to have their stop lamp switch inspected to verify that the switch is correctly installed.

**Q. Are parts readily available?**

A. A small number of parts are available. Dealers should schedule appointments based on parts availability.

**Q. Is my vehicle safe to drive?**

A. Yes. However, if the vehicle is subject to the recall, you should make arrangements to have your vehicle remedied as soon as possible.

**Q. Will a rental vehicle be provided while the dealer is servicing the vehicle?**

A. Rental vehicles are not covered under the campaign. Please check with your dealer for alternate transportation options.

**Q. I have lost confidence in the vehicle. Will Nissan replace or repurchase the vehicle?**

A. The repair will fully correct this condition. As the condition will be corrected, there is no basis for repurchasing or replacing your vehicle.

**Q. Is there anything owners can do to mitigate the condition?**

A. No.

**Q. Is there any charge for the repair?**

A. No, the repair will be performed for the customer free of charge for parts and labor.

**Q. Is reimbursement available for prior expenses related to this repair?**

A. Customers who have already had this repair performed due to this campaign issue may be eligible for reimbursement. For reimbursement consideration, please ensure you have the following documentation available:

- Repair order(s)
- Proof of payment (may be on repair order(s))

Once you have gathered the necessary documentation, please contact Infiniti Consumer Affairs @ 1-800-NISSAN1 (1-800-647-7261).

**Q. Will I have to take my vehicle back to the selling dealer to have the service performed?**

A. No, any authorized Nissan dealer is able to perform the recall campaign.

**For Consumer Affairs:** Please inform us of the dealer where you would like to have the corrective action completed.

**Q. What model year vehicles are involved?**

A. Certain MY2013 Nissan Pathfinder vehicles within a specific production range are affected. A very small number (2) of early production MY14 vehicles are also affected.

**Q. How many vehicles are involved in the campaign?**

A. The North American Market is affected as follows:

<b><u>Region</u></b>	<b><u>Total</u></b>
USA	79,853
CANADA	4,795
MEXICO	2,359
Other Markets	3,753
<b>Total</b>	<b>90,760</b>

<b><u>Make/Model</u></b>	<b><u>Dates of Manufacture</u></b>
MY2013-2014 Nissan Pathfinder	June 20, 2012 through June 13, 2013

**Q. Are you experiencing this condition on any other Nissan (or Infiniti) models?**

A. No.