



May 2016

**TO: ALL U.S. FCA DEALERSHIPS**  
**ATTN: DEALER PRINCIPAL, SERVICE MANAGER & PARTS MANAGER**

**SUBJECT: Safety Recall S28 – Shift Interlock Solenoid Electrical Connector**

In an effort to provide enhanced support and communication for open campaigns, FCA and Mopar ask that you read this important announcement regarding the **S28 Safety Recall**.

**Safety Recall S28 - Shift Interlock Solenoid Electrical Connector**

FCA US LLC has decided that a defect, which relates to motor vehicle safety, exists in certain 2016 model year Jeep Grand Cherokee vehicles.

The Brake/Transmission Shift Interlock (BTSI) solenoid on about 32,200 of the above vehicles may have an incorrectly crimped electrical connector wire terminal(s). A loss of BTSI solenoid function could lead to the transmission gear selector becoming locked in the "Park" or "Neutral" position. This condition could cause a crash without warning. This recall applies only to the above vehicles built through February 19, 2016 (**MDH 021909**). FCA is conducting a voluntary safety recall on all affected vehicles.

**S28 Brake/Transmission Shift Interlock (BTSI) Scope/ Rate of Supply**

- An initial allocation of parts will be distributed to dealers beginning 5/20/2016.
- The Gear Selector Assembly (**CBD0S281AA**) will be on an initial order restriction of 1 piece every 7 days as additional parts supply is received and packaged.
- Please refrain from ordering incremental S28 parts inventory through the expediting web request process as Mopar works to procure additional parts supply. Mopar Supply Chain will automatically distribute incoming parts as they become available. For the first few weeks, parts will be shipped via UPS Next Day Air directly from the packager.
- The Campaign Order Management Guide located in Recall Central is updated weekly. It will reflect when the part supply is no longer limited and the ordering restriction is removed.
- Estimated weekly rate of supply going forward for awareness and consideration:

Part Number	5/23/2016	5/30/2016	6/6/2015	6/13/2016	6/20/2016	6/27/2016	Total
CBD0S281AA	4,035	5,100	6,840	6,480	6,300	645	<b>29,400</b>

- FCA and Mopar ask that you order only for your immediate needs. A large number of Fleet, Unsold, & Sold vehicles are affected and the support and cooperation of everyone while we work through this is appreciated. Please ensure your dealership personnel are aware of this communication.

For complete details, refer to the **Dealer Service Instructions for S28 in DealerCONNECT**. Additional information is available through the various resources in the **Recall Central** link, also located in DealerCONNECT.

