



February 2, 2016

Subject: Safety Recall GLB (G2B) - *Interim Notice*
Certain 2004 - 2006 GX 470 and 2003 - 2006 LX 470 Vehicles
Curtain-Shield Airbag (CSA) Airbag Control Module

On February 2, 2016, Lexus filed a Defect Information Report (DIR) with the National Highway Traffic Safety Administration (NHTSA) informing the agency of our intent to conduct a voluntary Safety Recall on certain 2004 through 2006 GX 470 and 2003 through 2006 LX 470 vehicles.

Condition

The subject vehicles are equipped with side Curtain-Shield-Airbags (CSAs) which deploy from the roof rails in the event of certain types of crashes. Due to improper programming in the airbag control module, there is a possibility that, under certain specific and limited conditions shortly after vehicle startup, the CSAs and seat belt pre-tensioners could activate when not necessary. Unexpected activation of the CSAs could increase the risk of injury to the occupant.

Lexus is currently preparing the remedy. Lexus currently anticipates the remedy to be available in September, 2016. The remedy will consist of replacement of the airbag control module.

Covered Vehicles

There are approximately 123,000 2004 - 2006 GX 470 and 2003 - 2006 LX 470 vehicles covered by this Safety Recall.

Model Name	Model Year	Production Period	UIO
GX 470	2004 - 2006	Late October, 2003 - Early June, 2006	88,400
LX 470	2003 - 2006	Late July, 2002 - Early June, 2006	34,500

Please note that only owners of the covered vehicles will be notified. If you are contacted by an owner who has not yet received a notification, please *verify eligibility by confirming through TIS prior to performing repairs*.

Owner Letter Mailing Date

Lexus will mail an interim owner letter in February, 2016. The interim notice will advise the owner of this Safety Recall and that they will receive a future notice when the remedy becomes available.

Lexus makes significant effort to obtain current customer name and address information from each state through industry resources when mailing owner letters. In the event your dealership receives a notice for a vehicle that was sold prior to the Safety Recall announcement, it is the dealership's responsibility to forward the owner letter to the customer who purchased the vehicle.

Please note that only owners of the covered vehicles will be notified. If you are contacted by an owner who has not yet received a notification, please *verify eligibility by confirming through TIS prior to performing repairs*. Dealers should perform the repair as outlined in the Technical Instructions found on TIS.

Pre-Owned Vehicles in Dealer Inventory

Lexus generally requests that dealers do not deliver of any pre-owned vehicles in dealer inventory that are covered by a Safety Recall unless the defect has been remedied. In this case, delivery of pre-owned vehicle is acceptable with the disclosure to the customer that the vehicle is involved in this Safety Recall and that the remedy is currently being prepared by Lexus.



Also, Lexus suggests that dealers inform the customer that this specific condition only has the potential to occur shortly after vehicle startup and **WILL NOT** occur if the vehicle is idled for 6 seconds following vehicle startup before driving. One way to judge when it is best to proceed to avoid this condition is to observe and wait for the SRS warning light to turn off. (NOTE: If the SRS warning light remains on or flashes, bring your vehicle to your local authorized Lexus dealer for diagnosis.)

Media Contacts

It is imperative that all media contacts (local and national) receive a consistent message. In this regard, all media contacts must be directed to Cindy Knight (310) 468-2170 in Toyota Corporate Communications. (Please do not provide this number to customers. Please provide this contact to only media associates.)

Customer Contacts

Customers who receive the interim owner letter may contact your dealership with questions regarding the letter and/or Safety Recall remedy. Please welcome them to your dealership and answer any questions that they may have. A Q&A is provided to assure a consistent message is communicated.

Customers with additional questions or concerns are asked to please contact the Lexus Customer Assistance Center at 1-800-255-3987 Monday through Friday, 5:00 am to 6:00 pm, or Saturday 7:00 am to 4:00 pm Pacific Time.

Please review this entire package with your Service and Parts staff to familiarize them with the proper step-by-step procedures required to implement this Safety Recall.

Thank you for your cooperation.

Lexus, a Division of Toyota Motor Sales, USA, Inc.

Attachment

CC: Customer Satisfaction Manager
General Manager
Parts Manager
Sales Manager
Pre-owned Manager
Service Manager
Warranty Administrator



Safety Recall GLB (Interim G2B) - *Interim Notice*
Certain 2004-2006 GX 470 and 2003-2006 LX 470 Vehicles
Curtain-Shield Airbag (CSA) Airbag Control Module

Frequently Asked Questions
Published February 2, 2016

Q1: *What is the condition?*

A1: The subject vehicles are equipped with side Curtain-Shield-Airbags (CSAs) which deploy from the roof rails in the event of certain types of crashes. Due to improper programming in the airbag control module, there is a possibility that, under certain specific and limited conditions shortly after vehicle startup, the CSAs and seat belt pre-tensioners could activate when not necessary. Unexpected activation of the CSAs could increase the risk of injury to the occupant.

Q1a: *What are the conditions that may cause the CSAs and pre-tensioners to activate when not necessary shortly after vehicle startup?*

A1a: At approximately four seconds after vehicle startup, the airbag control module performs a self-calibration of the roll rate sensors' logic, if the vehicle experiences a sufficient body roll motion during this self-calibration, and then experiences another body roll soon thereafter, the CSAs and seat belt pre-tensioners could activate.

Q1b: *Is this campaign related to any of the previously announced Takata airbag inflator campaigns?*

A1b: No, the improper programming of the airbag control module which may cause the CSAs and seat belt pre-tensioners to activate when not necessary in the vehicles involved in this Safety Recall **IS NOT** related to the Takata airbag inflator campaigns.

Q1c: *Does this improper programming affect other airbags in the vehicle?*

A1c: No, the improper programming of the airbag control module only affects the CSAs and seat belt pre-tensioners. Other airbags in the vehicle are not affected by this condition.

Q2: *Are there steps that the vehicle owner can take to reduce the possibility of this condition from occurring until the remedy is performed on the vehicle?*

A2: Yes, until the remedy is performed on the vehicle, Lexus strongly recommends allowing the vehicle to idle for 6 seconds before driving to allow for correct self-calibration of the roll rate sensors.



Note: The SRS warning light on normally functioning vehicles will illuminate for approximately 6 seconds and then go off. Observing the light and not beginning to drive until the light goes out is one way to judge the best time to proceed to avoid this condition.

Q3: *What is Lexus going to do?*

A3: Lexus is currently preparing the remedy. Lexus will mail an Interim owner letter in February, 2016. The interim notice will advise the owner of this Safety Recall and that they will receive a future notice when the remedy becomes available.

Q3a: *When does Lexus anticipate the remedy will be available?*

A3a: Lexus currently anticipates the remedy to be available in September, 2016. Additional details will be provided as they become available.

Q3b *When the remedy becomes available, what will the repair consist of?*

A3b: The remedy will consist of the replacement of the airbag control module.

Q4: *Are there any warnings that this condition exists?*

A4: No. There are no warnings that this condition exists.

Q5: *What if I do not feel comfortable driving my vehicle?*

A5: This specific condition only has the potential to occur shortly after vehicle startup and **WILL NOT** occur if the vehicle is idled for 6 seconds following vehicle startup before driving. One way to judge when it is best to proceed to avoid this condition is to observe and wait for the SRS warning light to turn off. (NOTE: If the SRS warning light remains on or flashes, bring your vehicle to your local authorized Lexus dealer for diagnosis.)

Q6: *Which and how many vehicles are covered by this campaign?*

A6: There are approximately 123,000 vehicles covered by this Safety Recall.

Model Name	Model Year	UIO	Production Period
GX470	2004-2006	88,400	Late October, 2003 - Early June, 2006
LX470	2003-2006	34,500	Late July, 2002 - Early June, 2006

Q6a: *Are there any other Lexus/Toyota/Scion vehicles covered by this Safety Recall in the U.S.?*

A6a: Yes, the following Toyota models are also affected by this Safety Recall.

Model Name	Model Year	UIO	Production Period
4Runner	2004-2006	74,600	Early August, 2003 - Mid June, 2006
Land Cruiser	2003-2006	22,800	Late July, 2002 - Early June, 2006
Sequoia	2005-2006	71,300	Early August, 2004 - Late July, 2006
Tundra	2005-2006	29,200	Mid-August, 2004 - Mid-July, 2006

Q7: *What if I previously paid for repairs related to this campaign?*

A7: Reimbursement consideration instructions will be provided in the remedy owner letter.

Q8: *How does Lexus obtain my mailing information?*

A8: Lexus uses an industry provider who works with each state's Department of Motor Vehicles (DMV) to receive registration or title information, based upon the DMV records. Please make sure your registration or title information is correct.

Q9: *What if I have additional questions or concerns?*

A9: If you have additional questions or concerns, please contact the Lexus Customer Assistance Center at 1-800-255-3987 Monday through Friday, 5:00 am to 6:00 pm, or Saturday 7:00 am through 4:00 pm Pacific Time.