From: <u>Broadcast Messaging System</u>
To: <u>DL-BMS Message Monitors</u>

Subject: Rear Turn Signals Safety Recall: RnineT Models 11/2013 thru 01/2015

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01/2015

## Rear Turn Signals Safety Recall: RnineT Models 11/2013 thru 01/2015

BMW Motorrad today announced a safety recall involving RnineT models produced between 11/2013 and 01/2015. A total of 1,792 bikes are affected in the US.

Bikes produced within this production range have a slightly shorter set of rear turn signal stalks then bikes in current production. As a result, in certain road conditions, the rear turn signals may be slightly obscured to a driver behind the bike. On affected motorcycles, the rear turn signal stalks will be replaced by ones used in current production. A technical service bulletin will be issued when parts are available.

Customers will be notified by letter in late October. If parts are available at that time, they will be asked to bring their motorcycle to their BMW Dealer for the remedy. If parts are not available, customer will still be notified of the recall, and informed that a follow-up notification will be mailed when parts are available.

Dealers may contact their Aftersales Area Managers with questions. Customer inquiries should be directed to BMW Customer Relations by phone: 1-800-831-1117 or via email: CustomerRelations@bmwusa.com.

## **NHTSA Statement:**

BMW Motorcycle dealers must ensure recalls are completed after having been notified by BMW of North America, LLC (BMW Motorrad USA) that a safety-related defect or noncompliance exists in any motor vehicle or item of replacement equipment in the dealer's possession at the time of notification. In BMW NA's case, this notification would typically be made by the issuance of a recall notification in the form of a Service Information Bulletin (SIB) or transmission of a Dealer Communication System (DCS) recall message.

Under the National Traffic and Motor Vehicle Safety Act of 1966, as amended, if a recall campaign is announced by BMW NA, dealers must ensure that all recalls on vehicles and new items of replacement equipment are completed BEFORE delivery to the consumer. This means that dealers may not legally deliver new vehicles or new items of replacement equipment to consumers with an open recall. The Safety Act also prohibits dealers from selling or leasing the vehicle or item of replacement equipment, unless and until the open recall has been completed BEFORE delivery. This also pertains to used motorcycles and to items of replacement equipment. Finally, BMW motorcycle dealers should not sell or use parts that have been recalled by BMW Motorrad USA. Please always follow the specific instructions provided by BMW Motorrad USA on the return or disposition of the parts.

Attachments:

No Attachments No Attachments

Recipients: BMW Motorcycles, CC-MotorcycleMailingList

BMW Motorcycles, All Offerings, All Regions, All Areas, All Departments, All Personnel