

# Part 573 Safety Recall Report

# 17V-328

**Manufacturer Name :** BMW of North America, LLC**Submission Date :** MAY 18, 2017**NHTSA Recall No. :** 17V-328**Manufacturer Recall No. :** NR**Manufacturer Information :**

Manufacturer Name : BMW of North America, LLC

Address : P.O. Box 1227

Westwood NJ 07675-1227

Company phone : 18005257417

**Population :**

Number of potentially involved : 45,484

Estimated percentage with defect : 1 %

**Vehicle Information :**

Vehicle 1 : 2005-2008 BMW 745i, 745Li, 750i, 750Li, 760i, 760Li, B7 Alpina

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : Approximately 45,484 7-Series vehicles with option Comfort Access were equipped with door latches which could malfunction over time.

Production Dates : AUG 23, 2004 - JUL 24, 2008

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : The recall involves the door latching system of vehicles equipped with the "Comfort Access" (CA) or CA in combination with "Soft Close Automatic" (SCA) option.

In these vehicles, the door can appear to be closed, although it has stopped in a position where the main detent is not fully engaged. Thus an external influence (force) such as an irregular road surface, or an inadvertent interior contact by a vehicle occupant with the door, could result in an unexpected opening of the door while driving.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : A door unexpectedly opening while driving could result in a crash or increase the risk of injury.

Description of the Cause : Currently under investigation.

Identification of Any Warning that can Occur : NR

## Supplier Identification :

### Component Manufacturer

Name : Kiekert AG

Address : Hoeseler Platz 2  
Heiligenhaus FOREIGN STATES 42579

Country : Germany

## Chronology :

In relation to BMW's Recall 12V-504, NHTSA contacted BMW on March 8, 2017 to provide Vehicle Owner Questionnaires ("VOQs") and to discuss the scope and remedy based on the complaints received related to door latch issues.

Between March and April, consumer complaints were reviewed and analyzed. The complaints appeared to describe two issues, one where the door cannot close before driving off, and another where the door could open unexpectedly while driving. Production records were reviewed to determine the number and production range of potentially affected vehicles. A problem solution team was established to further analyze the field data and determine a possible root cause.

On April 27, 2017, BMW met with NHTSA to discuss this issue and provide the current status of the problem solution team's in-depth analysis. NHTSA also presented their findings. After this meeting, a more detailed review of the field situation and technical analysis occurred. The problem solution team came to the conclusion that it could be possible for a door to unexpectedly open while driving in the case where a hardware component (e.g. one of various sensors) of the latch or door handle could fail.

On May 11, 2017, BMW made a determination to conduct a voluntary recall.

## Description of Remedy :

Description of Remedy Program : The remedy is currently being determined.

How Remedy Component Differs NR  
from Recalled Component :

Identify How/When Recall Condition NR  
was Corrected in Production :

**Recall Schedule :**

Description of Recall Schedule : NR

Planned Dealer Notification Date : MAY 18, 2017 - NR

Planned Owner Notification Date : JUL 10, 2017 - NR

\* NR - Not Reported