

Part 573 Safety Recall Report

17V-324

Manufacturer Name : Isuzu Technical Center of America, Inc.**Submission Date :** MAY 17, 2017**NHTSA Recall No. :** 17V-324**Manufacturer Recall No. :** NR**Manufacturer Information :****Population :**

Manufacturer Name : Isuzu Technical Center of America, Inc.

Number of potentially involved : 14,807

Address : 46401 Commerce Center Drive

Estimated percentage with defect : NR

Plymouth MI 48170-2473

Company phone : 866-441-9638

Vehicle Information :

Vehicle 1 : 2012-2013 ISUZU NPR GAS

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : INCOMPLETE TRUCK < 14K GVWR

Production Dates : APR 28, 2011 - AUG 21, 2013

VIN Range 1 : Begin : 54DB4W1B3CS800022 End : 54DB4W1B0DS803381 Not sequential

Vehicle 2 : 2012-2013 ISUZU NPR HD GAS

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : Incomplete truck >14k GVWR

Production Dates : APR 08, 2011 - AUG 26, 2013

VIN Range 1 : Begin : 54DC4W1B1CS800010 End : 54DC4J1B2DS803423 Not sequential

Vehicle 3 : 2008-2009 ISUZU NPR GAS

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : Incomplete truck <14k GVWR

Production Dates : JUN 20, 2007 - APR 21, 2009

VIN Range 1 : Begin : 4KLB4B1U58J800020 End : 4KLB4W1N19J803000 Not sequential

Vehicle 4 : 2008-2009 ISUZU NPR HD GAS

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : Incomplete truck >14k GVWR

Production Dates : JUN 05, 2007 - APR 23, 2009

VIN Range 1 : Begin : 4KLC4B1U28J800013 End : 4KLC4W1N79J803054 Not sequential

Vehicle 5 : 2008-2009 GMC W3500 (GAS)

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : Incomplete truck <14k GVWR

Production Dates : JUL 16, 2007 - FEB 19, 2009

VIN Range 1 : Begin : 4KDB4B1U08J800034 End : 4KDB4W1N99J802236 Not sequential

Vehicle 6 : 2008-2009 GMC W4500 (GAS)

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : Incomplete truck >14k GVWR

Production Dates : JUN 05, 2007 - MAR 16, 2009

VIN Range 1 : Begin : 4KDC4B1U18J800015 End : 4KDC4W1NX9J802542 Not sequential

Vehicle 7 : 2008-2009 CHEVROLET W3500 (GAS)

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : Incomplete truck <14k GVWR

Production Dates : JUN 20, 2007 - FEB 19, 2009

VIN Range 1 : Begin : 4KBB4B1U38J800019 End : 4KBB4W1NX9J802237 Not sequential

Vehicle 8 : 2008-2009 CHEVROLET W4500 (GAS)

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : Incomplete truck >14k GVWR

Production Dates : JUL 17, 2007 - MAR 16, 2009

VIN Range 1 : Begin : 4KBC4B1U28J800050 End : 4KBC4W1N09J802543 Not sequential

Description of Defect :

Description of the Defect : The accelerator pedal assembly in the subject vehicles contains a steel stopper plate intended to stop the depression of the pedal when the plate contacts the bolt that is fixed to a bracket on the floor panel. As the result of unintended lateral play, the stopper plate can be forced under the outer ridge of the stopper bolt. The accelerator pedal can then remain in the open position. A driver can depress the brake pedal and stop the vehicle, but the open throttle may increase the risk of a crash. The pedal design is applicable only to Isuzu NPR Gas & NPR HD Gas vehicles and the equivalent GM vehicles.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the accelerator pedal is caught under the ridge of the stopper bolt, the throttle remains open and increases the risk of a crash.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

Chronology :

PLEASE SEE SEPARATE FILE UPLOADED FOR CHRONOLOGY.

Description of Remedy :

Description of Remedy Program : The stopper bolt will be removed and replaced with a flanged plate that will be bolted to the floor bracket to prevent lateral movement of the accelerator pedal. The flanged plate will prevent the pedal stopper plate from catching below the outer head of the bolt. Isuzu will provide reimbursement to vehicle owners who paid for a replacement acceleration pedal pursuant to Isuzu's standard reimbursement policy.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : NR

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

* NR - Not Reported