



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 31, 2017

Mr. R. Thomas Brunner
Dept Manager VCA
Mercedes-Benz USA, LLC.
13470 International Parkway
Jacksonville, FL 32218

NEF-150SM
17V-447

Subject: Left Front Axle Steering Knuckle may Fail

Dear Mr. Brunner:

This letter serves to acknowledge Mercedes-Benz USA, LLC.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

SMART/FORTWO/2017
SMART/FORTWO CABRIOLET/2017

Mfr's Report Date: July 14, 2017

NHTSA Campaign Number: 17V-447

Components:

STEERING

Potential Number of Units Affected: 110

Problem Description:

Mercedes-Benz USA LLC. (MBUSA) is recalling certain 2017 smart fortwo and smart fortwo Cabriolet vehicles. Casting imperfections may result in the failure of the left front axle steering knuckle.

Consequence:

Failure of the left front axle steering knuckle could affect vehicle control, increasing the risk of a crash.

Remedy:

MBUSA will notify owners, and dealers will inspect the left front axle steering knuckle, replacing any from the affected batch, free of charge. The recall is expected to begin in September 2017. Owners may contact smart customer service at 1-877-496-3691.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Per the requirements of 573.6(c)(2)(iv), please provide the supplier name, contact information, address and country of origin (if known) for the left front axle steering knuckle.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement