

U.S. Department of Transportation

National Highway Traffic Safety Administration

June 9, 2017

Mr. Michael Scott Daimler Vans USA, LLC 303 Perimeter Center North Atlanta, GA 30346 1200 New Jersey Avenue SE Washington, DC 20590

NEF-150KS 17V-364

**Subject:** Incorrect Tire Pressure Label on B-Pillar

Dear Mr. Scott:

This letter serves to acknowledge Daimler Vans USA, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

#### Makes/Models/Model Years:

FREIGHTLINER/SPRINTER 2500/2016 FREIGHTLINER/SPRINTER 3500/2016 MERCEDES-BENZ/SPRINTER 2500/2016 MERCEDES-BENZ/SPRINTER 3500/2016

**Mfr's Report Date:** June 5, 2017

NHTSA Campaign Number: 17V-364

**Components:** 

**EQUIPMENT:OTHER:LABELS** 

**Potential Number of Units Affected:** 1,257

### **Problem Description:**

Daimler Vans USA, LLC (DVUSA) is recalling certain 2016 Mercedes-Benz and Freightliner Sprinter 2500 and 3500 vehicles equipped with reinforced front axles. The affected vehicles have tire labels on the B-pillar that list a tire pressure that is too low.

# **Consequence:**

Operating the vehicle with low front tire pressures may result in tire damage, increasing the risk of a crash.

## Remedy:

DVUSA will notify owners, Freightliner Sprinter and Mercedes-Benz dealers will check and replace the tire label, as necessary, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact DVUSA customer service at 1-877-762-8267.

#### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is required that owners be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

