



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 30, 2017

Mr. Jeffery Marsee
Chief Representative, Emission and Safety
Isuzu Technical Center of America, Inc.
46401 Commerce Center Drive
Plymouth, MI 48170-2473

NEF-150KS
17V-324

Subject: Throttle may Stick in the Open Position

Dear Mr. Marsee:

This letter serves to acknowledge Isuzu Technical Center of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CHEVROLET/W3500/2008-2009
CHEVROLET/W4500/2008-2009
GMC/W3500/2008-2009
GMC/W4500/2008-2009
ISUZU/NPR/2008-2009, 2012-2013
ISUZU/NPR HD/2008-2009, 2012-2013

Mfr's Report Date: May 17, 2017

NHTSA Campaign Number: 17V-324

Components:

VEHICLE SPEED CONTROL:ACCELERATOR PEDAL

Potential Number of Units Affected: 14,807

Problem Description:

Isuzu Technical Center of America, Inc. (Isuzu) is recalling certain model year 2008-2009 and 2012-2013 Isuzu NPR and NPR HD vehicles and 2008-2009 GMC W3500 and GMC W4500 vehicles. The affected vehicles, equipped with a gasoline-powered engine, have a throttle pedal that may get stuck under the steel stopper bolt, causing the pedal to remain in the full throttle position.

Consequence:

A stuck open accelerator pedal may result in very high vehicle speeds and make it difficult to stop the vehicle, which could cause a crash, serious injury or death.

Remedy:

Isuzu will notify owners, and dealers will remove and replace the stopper bolt with a flanged plate, to prevent lateral movement of the throttle, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Isuzu customer service at 1-866-441-9638.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Isuzu's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

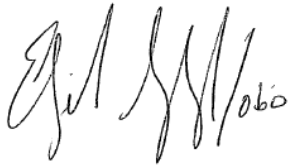
Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is required that owners be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement