

U.S. Department of Transportation

# National Highway Traffic Safety Administration

April 28, 2017

Mr. R. Thomas Brunner Dept Manager VCA Mercedes-Benz USA, LLC. 1 Mercedes Drive Montyale, NJ 07645

1200 New Jersey Avenue SE Washington, DC 20590

NEF-150TB 17V-251

**Subject:** Seat Belt Pretensioners may not Function Properly

Dear Mr. Brunner:

This letter serves to acknowledge Mercedes-Benz USA, LLC.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

#### Makes/Models/Model Years:

MERCEDES BENZ/C300/2017

MERCEDES BENZ/C43 AMG/2017

MERCEDES BENZ/C63/2017

MERCEDES BENZ/C63S/2017

MERCEDES BENZ/GLC300/2017

MERCEDES BENZ/GLC43/2017

MERCEDES BENZ/S600/2017

MERCEDES BENZ/S63 AMG/2017

MERCEDES BENZ/S65/2017

MERCEDES-BENZ/S550/2017

MERCEDES-BENZ/S550 4MATIC/2017

MERCEDES-MAYBACH/S550/2017

MERCEDES-MAYBACH/S600/2017

Mfr's Report Date: April 11, 2017

NHTSA Campaign Number: 17V-251

**Components:** 

SEAT BELTS:PRETENSIONER

**Potential Number of Units Affected:** 12,743

## **Problem Description:**

Mercedes-Benz USA, LLC (MBUSA) is recalling certain 2017 C300, C300 4Matic, C300 Coupe, C300 Coupe 4Matic, C43 AMG, C43 AMG Coupe, C43 AMG Coupe, C63 AMG Co



### **Consequence:**

If the front seat seatbelt pretensioners do not function properly, the seat occupants may not be adequately restrained in the event of a crash, increasing the risk of injury.

### Remedy:

MBUSA will notify owners, and dealers will replace the front seat belts, free of charge. Remedy parts are not currently available. Owners will be notified of the recall in May 2017 and will be sent a second notification when remedy parts become available. Owners may contact MBUSA customer service at 1-800-367-6372.

#### Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Tariq Bond who may be reached by phone at 1-202-366-5472, or by email at tariq.bond@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

